



DEMES Support Quick Reference Guide - Find a Knowledge Article

March 2024

Overview: The DEMES Knowledge Base is a repository of articles to provide a self-service option for users directly in DEMES. Article content has been developed by the subject matter experts and reflects the most up to date information on business processes and DEMES functionality.

Login To DEMES

- [Grants Management Portal](#)
- [Vendor Portal](#)

Access Knowledge Base & View Articles

1. Click **FAQ** tab in the header bar
2. Click **Knowledge** tab in the header bar
3. Click your **Application's link** (blue) in the listing to view related articles
4. A listing of articles will appear. Scroll through the listing. **Click the desired article title.**
5. The knowledge article will appear. **Review the content** to find the answer to your question.

Provide Feedback on Article

- A. At the bottom of the Knowledge article, indicate if the content was helpful by clicking the **thumbs up** or **thumbs down** icon.
- B. If **thumbs down** selected, you will be prompted to provide feedback
 - a. Select a general reason for your decision
 - b. Provide feedback and outline how article can be improved
 - c. Upload a file, if useful/relevant
- C. Click **Submit**

Notes

- Search for articles using the main search field in the header bar
- If your application is not listed in the menu, it is not yet supported by the DEMES Support functionality

1 FAQ

2 Home Knowledge My Cases Create A Case

3 All Articles
Agency Cost Reporting
Mutual Aid

4 Articles
Are recipients permitted to use Fund payments to pay for unemployment insurance costs incurred by the recipient as an employer?
50 Views · Feb 5, 2024 · Knowledge
Are governments required to submit proposed expenditures to Treasury for approval
31 Views · Feb 5, 2024 · Knowledge

5 Are costs associated with increased solid waste capacity an eligible use of payments from the Fund?
Feb 5, 2024 · Knowledge
Question
Are costs associated with increased solid waste capacity an eligible use of payments from the Fund?
Answer
Yes, costs to address increase in solid waste as a result of the public health emergency, such as relates to the disposal of used personal protective equipment, would be an eligible expenditure.

A Was this article helpful? [Thumbs Up] [Thumbs Down]

B Was this article helpful?
Choose a general reason
-- Choose a general reason --
Feedback
Please, leave us some feedback...
Upload Files
[Upload Files] Or drop files

C [Submit]