FLORIDA DIVISION OF EMERGENCY MANAGEMENT
STATE WATCH OFFICE GUIDE
for Florida County Warning Points and PSAPs

## Published January 2024

Updated versions and reportable incidents may be found at www.floridadisaster.org/SWO

To Report an Incident
(800) 320-0519 or (850) 815-4001

THE STATE WATCH OFFICE

The **State Watch Office** (SWO) is located in the State Emergency Operations Center in Tallahassee, FL and is staffed 24/7/365 by Watch Commanders, Duty Officers, Operations Officers, and State Meteorologists. The SWO monitors incidents, activities, and events within the State of Florida that could require State assistance, and ensures the operational readiness of the State Emergency Operations Center.
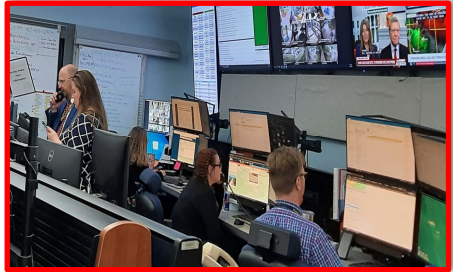
As Florida's official **State Warning Point** with the *Federal Emergency Management Agency*, the SWO maintains communications systems and warning capabilities to ensure that the state's population and emergency management agencies are warned of developing emergency situations and can communicate emergency response decisions as mandated by § 252.35 F.S.

The SWO is a **situational awareness** hub that collects, analyzes, and shares information with local, county, state, and federal partners to aid in their response roles as referenced in § 252.351 F.S. Our mission is to provide members of the **State Emergency Response Team** (SERT) with the most accurate Common Operating Picture available relating to ongoing or impending hazardous situations throughout the State. A core component of this mission is our strong relationships with state agencies, private-sector partners, and voluntary agencies that comprise Florida's 20 **Emergency Support Functions** (ESFs).

The SWO also maintains a direct relationship with the **Florida Fusion Center**, which allows both Emergency Management and Law Enforcement officials to have the most complete and up-to-date intelligence available to better serve our citizens, businesses, and visitors.

OVERVIEW

ABOUT THE DIVISION

The *Florida Division of Emergency Management* plans for and responds to both natural and man-made disasters. These range from floods and hurricanes to incidents involving hazardous materials or nuclear power.

The Division is the state's liaison with federal and local agencies on emergencies of all kinds. The Division prepares and implements a statewide Comprehensive Emergency Management Plan (CEMP), and provides technical assistance to local governments as they prepare emergency plans and procedures.

The Division maintains the State Emergency Operations Center (SEOC) in Tallahassee, which serves as the communications and command center for reporting emergencies and coordinating state response activities with all state agencies and the Executive Office of the Governor. After a disaster, the Division conducts damage assessment surveys and works with the Federal Emergency Management Agency (FEMA) to seek relief funds.

Our Mission
Coordinate, collaborate and communicate with our community stakeholders for a resilient Florida.

Contact Info
Florida Division of Emergency Management
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399-2100
www.FloridaDisaster.org

State Meteorological Support Unit (SMSU)

The **State Meteorological Support Unit** (SMSU) is the link between the State Emergency Operations Center and all atmospheric and physical science entities. These liaisons and subject matter experts ensure that the State Emergency Response Team has the weather data needed to make decisions and carry out missions. It is comprised of meteorologists and supported by qualified volunteers from state agencies, federal agencies, and universities. The SMSU monitors products from the National Weather Service and interprets their potential impact on active incidents and operations statewide.

When severe weather watches, warnings, and certain advisories are issued, the State Watch Office will notify the affected counties via one of its communication systems. This notification is in addition to notifications that are received directly from the National Weather Service via other means, as a required backup method of communication for StormReady programs. Other urgent messages from the National Hurricane Center, Storm Prediction Center, or National Tsunami Warning Center will also be forwarded by the State Watch Office when appropriate.

It is important to note that all watches and warnings are disseminated by the National Weather Service's seven **Weather Forecast Offices** (WFOs) that serve all 67 counties in Florida. A listing of offices, the counties they cover and their contact information, are on the back of this page.

METEROLOGICAL SUPPORT UNIT

NATIONAL WEATHER SERVICE *WEATHER FORECAST OFFICES*

OFFICE	NUMBER	COUNTIES OF RESPONSIBILITY
MOBILE	251-633-2471	Escambia, Okaloosa, Santa Rosa
TALLAHASSEE	850-942-8833 Option 9	Bay, Calhoun, Dixie, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Lafayette, Leon, Liberty, Madison, Taylor, Wakulla, Walton, Washington
JACKSONVILLE	904-741-4370 Option 1	Alachua, Baker, Bradford, Clay, Columbia, Duval, Flagler, Gilchrist, Hamilton, Marion, Nassau, Putnam, St. Johns, Suwannee, Union
RUSKIN (TAMPA)	813-645-4111 Option 1	Charlotte, Citrus, DeSoto, Hardee, Hernando, Highlands, Hillsborough, Lee, Levy, Manatee, Pasco, Pinellas, Polk, Sarasota, Sumter
MELBOURNE	321-255-0212 Option 4	Brevard, Indian River, Lake, Martin, Okeechobee, Orange, Osceola, Seminole, St. Lucie, Volusia
MIAMI	305-229-4525	Broward, Collier, Glades, Hendry, Miami-Dade, Mainland Monroe, Palm Beach
KEY WEST	305-295-1316 Option 0	Monroe (Florida Keys only)

All of Florida's 67 Counties have been designated by the National Weather Service as *StormReady*. Being part of a Weather-Ready Nation is about preparing for your community's increasing vulnerability to extreme weather and water events.

To be officially *StormReady*, a community must:
- Establish a 24-hour warning point and emergency operations center
- Have more than one way to receive severe weather warnings and forecasts
- Have more than one way to alert the public
- Create a system that monitors weather conditions locally
- Promote the importance of public readiness
- Develop a formal hazardous weather plan, which includes training severe weather spotters and holding emergency exercises.

Methods of warning collection can include, but are not limited to NOAA Weather Radio, email subscription services, NWSChat, Law Enforcement teletype programs, local television, and internet platforms.

StormReady certifications are in effect for 3 years and may require an on-site verification visit. For more information on StormReady, visit www.weather.gov/stormready/

NOAA Weather Radio Station Information:
http://www.nws.noaa.gov/nwr/

METEROLOGICAL SUPPORT UNIT

METEROLOGICAL SUPPORT UNIT

A WATCH means conditions are favorable for severe thunderstorm, tornado, or flash flood development. Keep alert by listening to a radio, television, or weather radio for the latest weather information.

A WARNING means a severe thunderstorm, tornado, or flash flood has been sighted or indicated by radar. People in the path of the storm should take immediate life-saving actions.

An ADVISORY is issued for a weather event that is capable of producing severe weather, but does not reach warning criteria. Advisories may also be issued for extreme temperatures, dense fog, or heavy rainfall that results in ponding of water on roadways/low lying areas but does not pose an immediate threat to life.

NOTE: Warnings are issued as *Storm Based Warnings* using polygons that detail the storm's expected path. At times, this can lead to more than one active warning in a given county. http://www.nws.noaa.gov/sbwarnings/

The *National Hurricane Center (NHC)* issues forecasts and outlooks for tropical systems or potential tropical systems on www.hurricanes.gov.

Storm Surge Watch: There is a possibility of life-threatening inundation from rising water moving inland within the specified area, generally within 48 hours.
Storm Surge Warning: There is a danger of life-threatening inundation from rising water moving inland from the shoreline somewhere within the specified area, generally within 36 hours. If you are under a storm surge warning, check for evacuation orders from your local officials.
Hurricane Watch: Hurricane conditions (sustained winds of 74+ mph) are possible within your area. Because it may not be safe to prepare for a hurricane once winds reach tropical storm force, The NHC issues hurricane watches 48 hours before it anticipates tropical storm-force winds.
Hurricane Warning: Hurricane conditions (sustained winds of 74+ mph) are expected somewhere within the specified area. NHC issues a hurricane warning 36 hours in advance of tropical storm-force winds to give you time to complete your preparations.
Tropical Storm Watch: Tropical storm conditions (sustained winds of 39 to 73 mph) are possible within the specified area within 48 hours.
Tropical Storm Warning: Tropical storm conditions (sustained winds of 39 to 73 mph) are expected within your area within 36 hours.

County	Emergency Management Office	24-Hour Warning Point PHONE	Warning Point Alternate Phone
ALACHUA	352-264-6500	352-955-1818-5	352-264-6690
BAKER	904-259-6111	904-259-2861	904-259-5829
BAY	850-248-6040	850-248-6030-1	850-248-6058
BRADFORD	904-966-6336	904-966-6161	904-964-2066
BREVARD	321-637-6660	321-633-1737	321-635-7849
BROWARD	954-831-3900	954-476-4730	954-572-6267
CALHOUN	850-674-8075	850-674-5049-0	850-674-1325
CHARLOTTE	941-833-4000	941-639-0013	941-575-5334
CITRUS	352-249-2700	352-249-2790	352-746-2555
CLAY	904-284-7703	904-269-1047	904-284-7424
COLLIER	239-252-3600	239-252-9300	239-252-9398
COLUMBIA	386-758-1125	386-719-2005	386-758-1386
DESOTO	863-993-4831	863-993-4700	863-993-4712
DIXIE	352-498-1240	352-498-1231-0	352-498-1243
DUVAL	904-255-3110	904-630-0529	904-630-0669
ESCAMBIA	850-471-6400	850-471-6300	850-471-6322
FLAGLER	386-313-4200	386-313-4911	386-437-7295
FRANKLIN	850-653-8977	850-670-8500-2	850-670-4019
GADSDEN	850-875-8642	850-627-9233-1	850-875-4244
GILCHRIST	386-935-5400	352-463-3410	352-463-3415
GLADES	863-946-6020	863-946-1600-1	863-946-0344
GULF	850-229-9110	850-227-1115-4	850-229-9242
HAMILTON	386-792-6647	386-792-1001	386-792-6688
HARDEE	863-773-7028	863-773-4144	863-773-3865
HENDRY	863-674-5400	863-674-5600	863-675-2446
HERNANDO	352-754-4083	352-754-6850	352-796-0493
HIGHLANDS	863-385-1112-3	863-402-7200-0	863-402-7235
HILLSBOROUGH	813-236-3800	813-272-5665	813-272-6410
HOLMES	850-547-1112	850-547-3681-1	850-547-4461
INDIAN RIVER	772-226-3900	772-569-6700-0	772-569-7480
JACKSON	850-482-9678	850-482-9648	850-482-9329
JEFFERSON	850-408-0908	850-997-2023	850-997-5861
LAFAYETTE	386-294-2847	386-294-1301	386-294-4298
LAKE	352-343-9420	352-383-1200	352-383-1248

IMPORTANT CONTACTS

County	Emergency Management Office	24-Hour Warning Point PHONE	Warning Point Alternate Phone
LEE	239-533-0622	239-337-2000	239-485-2333
LEON	850-606-3700	850-606-3704	850-606-5891
LEVY	352-486-5213	352-486-5111	352-486-5166
LIBERTY	850-643-2339	850-643-2235	850-643-2402
MADISON	850-973-3698	850-973-4001-1	850-973-3181
MANATEE	941-749-3500	941-747-7776-3	941-749-3548
MARION	352-369-8185	352-732-9111-3	352-438-5985
MARTIN	772-219-4942	772-287-1668	772-221-2399
MIAMI-DADE	305-468-5400	786-336-6600	786-336-6644
MONROE	305-289-6018	305-289-2351	305-289-2497
NASSAU	904-548-0900	904-225-5174	
OKALOOSA	850-651-7150	850-689-5755	850-651-7400-1
OKEECHOBEE	863-763-3212	863-763-3117	863-824-0154
ORANGE	407-836-9140	407-737-2444	407-836-9046
OSCEOLA	407-742-9000	407-348-8688	407-348-2618
PALM BEACH	561-712-6400	561-712-6428	561-712-6467
PASCO	727-847-8137	727-815-7046	727-847-8068
PINELLAS	727-464-5550	727-588-4763	727-464-4819
POLK	863-298-7000	863-401-2222	863-298-5660
PUTNAM	386-329-0379	386-329-0807	386-329-0893
SANTA ROSA	850-983-5360	850-983-5372	850-983-5374
SARASOTA	941-861-5495	941-316-1201	941-861-5592
SEMINOLE	407-665-5102	407-665-5100	407-665-5049
ST JOHNS	904-824-5550	904-829-2226	904-824-8304-1
ST LUCIE	772-462-8100	772-465-5770	772-462-8498
SUMTER	352-569-1660	352-569-1011	352-569-1676
SUWANNEE	386-364-3405	386-364-3787	386-364-3792
TAYLOR	850-838-3575	850-584-2429	850-584-2035
UNION	386-496-4300	386-496-2501	386-496-1378
VOLUSIA	386-258-4088	386-252-4911	386-254-1597
WAKULLA	850-745-7200	850-745-7100	850-926-0858
WALTON	850-892-8065	850-892-8111	850-892-8532
WASHINGTON	850-638-6203	850-638-6111	850-638-6184
SEMINOLE TRIBE OF FLORIDA	954-966-6300-11043		

Florida Highway Patrol Regional Communications Centers	
Counties Served	**Location & Phone**
Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, Washington	**Tallahassee** 850-245-7700 Ext. 7
Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Marion, Nassau, Putnam, St. John's, Suwannee, Union	**Jacksonville** 904-301-3700 Ext. 7
Citrus, Hernando, Hillsborough, Pasco, Pinellas, Polk, Sumter	**Tampa** 813-631-4020 Ext. 9
Brevard, Lake, Orange, Osceola, Seminole, Volusia	**Orlando** 407-737-2200 Ext. 9
Broward, Indian River, Martin, Okeechobee, Palm Beach, St. Lucie, Turnpike	**Lake Worth** 561-357-4000 Ext. 7
Miami-Dade, Monroe	**Miami** 305-470-2500 Ext. 9
Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee, Sarasota	**Ft. Myers** 239-938-1800 Ext. 9

Florida Department of Environmental Protection District Offices

District	Phone
Northwest *Pensacola* *Panama City* *Tallahassee*	850-595-8300 850-872-4375 850-245-2984
Northeast	904-256-1700
Central	407-897-4100
Southwest	813-470-5700
Southeast *West Palm* *Marathon*	561-681-6600 305-289-7070
South	239-344-5600

★ Main Office

★ Branch Office

Updated 08-22-2022

IMPORTANT CONTACTS

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Fish and Wildlife Law Enforcement Communications Centers	
Counties Served	**Location & Phone**
Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, Washington	**Panama City** 850-265-3676
Alachua, Baker, Bradford, Citrus, Clay, Columbia, Dixie, Duval, Gilchrist, Hamilton, Lafayette, Levy, Madison, Nassau, Suwannee, Taylor, Union	**Lake City** 386-758-0525
Charlotte, DeSoto, Hardee, Hernando, Highlands, Hillsborough, Lee, Manatee, Pasco, Pinellas, Polk, Sarasota	**Lakeland** 863-648-3200
Brevard, Flagler, Indian River, Lake, Marion, Orange, Osceola, Putnam, Seminole, St. Johns, Sumter, Volusia	**Ocala** 352-732-1225
Broward, Glades, Hendry, Martin, Okeechobee, Palm Beach, St. Lucie	**West Palm Beach** 561-625-5122
Collier, Miami-Dade, Monroe	**Miami** 305-956-2500

Public Wildlife Alert Hotline:
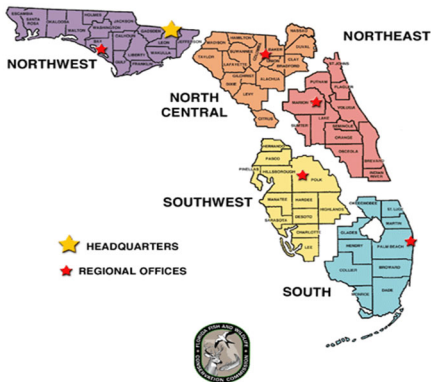888-404-3922

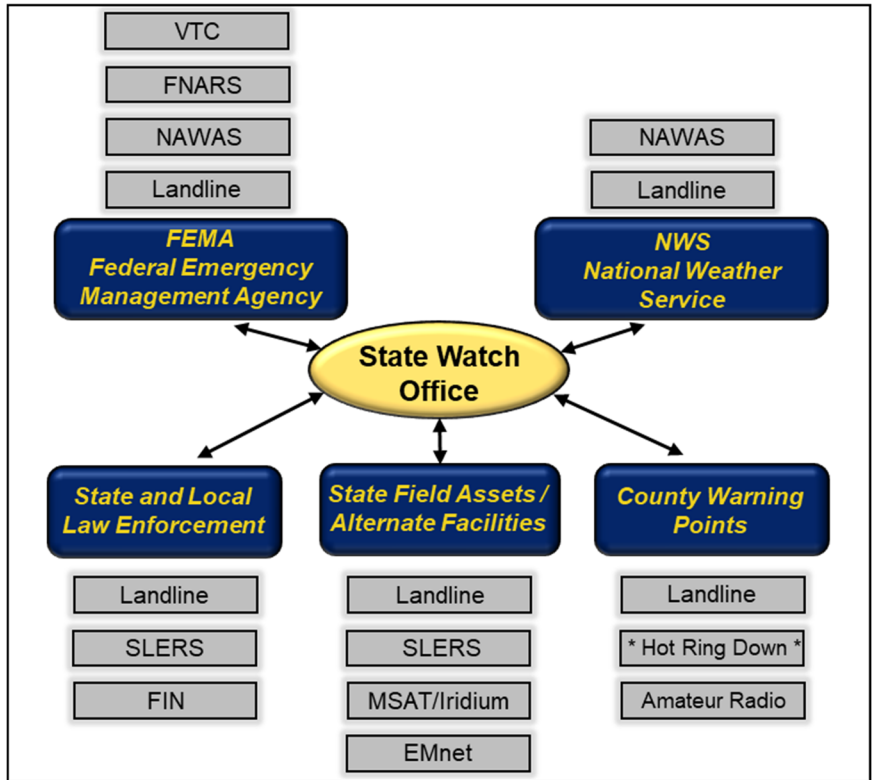Nuisance Alligators:
866-FWC-GATOR

Fish Kill Hotline:
800-636-0511

Red Tide:
866-300-9399

FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION HEADQUARTERS AND REGIONAL OFFICES

NORTHWEST

NORTHEAST

NORTH CENTRAL

SOUTHWEST

SOUTH

★ HEADQUARTERS
★ REGIONAL OFFICES

STATE WATCH OFFICE COMMISSION SYSTEMS

STATE WATCH OFFICE COMMUNICATION SYSTEMS

| VTC |
| FNARS |
| NAWAS |
| Landline |

FEMA Federal Emergency Management Agency

| NAWAS |
| Landline |

NWS National Weather Service

State Watch Office

State and Local Law Enforcement

| Landline |
| SLERS |
| FIN |

State Field Assets / Alternate Facilities

| Landline |
| SLERS |
| MSAT/Iridium |
| EMnet |

County Warning Points

| Landline |
| * Hot Ring Down * |
| Amateur Radio |

* For CWPs in Nuclear Power Plant Emergency Protective Zone *
SLERS State Law Enforcement Radio System   **MSAT** Mobile Satellite Radio
NAWAS National Warning System   **FNARS** FEMA National Radio System
VTC Video-Teleconference   **FIN** Florida Interoperable Network

STATE COMMUNICATION SYSTEMS

STATE COMMUNICATION SYSTEMS

AUTHORITY AND REFERENCES

The Division is required to establish [and maintain] a system of communications and warning to ensure that the state's population and emergency management agencies are warned of developing emergency situations and can communicate emergency response decisions under §252.35, Florida Statutes.

Effective July 1, 2020, §252.351 F.S. requires the Division of Emergency Management (FDEM) to create a list of reportable incidents and requires political subdivisions to report incidents contained on the list to the State Watch Office. It also authorizes FDEM to establish guidelines a political subdivision must follow to report an incident and requires FDEM to annually provide the list of reportable incidents to each political subdivision with an effective date. An online list of reportable incidents can be found at www.floridadisaster.org/SWO.

As soon as practicable following its initial response to an incident, a political subdivision shall provide notification to the SWO that an incident specified on the list of reportable incidents in this guide has occurred within its geographical boundaries.

States are required to develop, maintain, and test the Emergency Alert System (EAS) in accordance with Title 47 U.S.C. 151, 154(i) and (o), 303(r), 524(g) and 606; and 47 CFR, Part 11, Federal Communications Commission Rules and Regulations, Emergency Alert System (EAS). The State Watch Office transmits Required Monthly Tests according to a pre-established schedule with the Communications Unit and the Florida Association of Broadcasters. Local broadcasters also conduct weekly tests. For more information about the Florida EAS Plan, please visit http://fab.org/eas-plan/.

NUREG 0654/FEMA-REP-1 establishes emergency notification requirements and criteria for Radiological Emergency Response Plans for Nuclear Power Plants.

COMMUNICATION TESTS

The State Watch Office conducts statewide communications tests that include all counties and other stations on a quarterly basis. Participation in these tests is **required** in order for the Division to comply with statutory mandates. The SWO will follow up with any station that does not respond on a test.
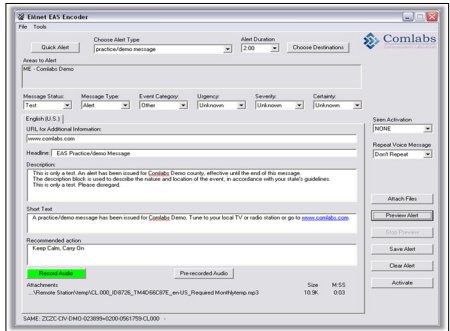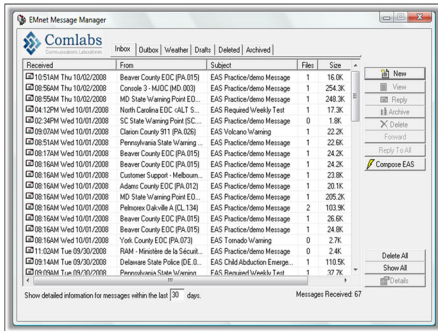
EMERGENCY MANAGEMENT NETWORK SYSTEM [EMNET]

Emergency Management Network (EMnet) is primarily used for point-to-point voice calling and as an *Emergency Alert System* (EAS) initiation point to Florida broadcasters as well as the Integrated Public Alert and Warning System (IPAWS), which can notify citizens via smart phones, weather radios, and other devices. EMnet remains installed in Florida's Nuclear Power Plants, the Florida Fusion Center, Division Alternate Facilities, and some County Warning Points.

HOT RING DOWN for NUCLEAR POWER PLANTS [HRD]

As part of their operating license with the Nuclear Regulatory Commission, Florida Power and Light operates and maintains Comlabs HRD circuits between plant control rooms and emergency facilities, the State Watch Office, DOH Bureau of Radiation Control, and the County Warning Points and EOCs for counties within the 10 mile Emergency Planning Zone around the St. Lucie and Turkey Point Power Plants. For more information, contact the SWO.

STATE COMMUNICATION SYSTEMS
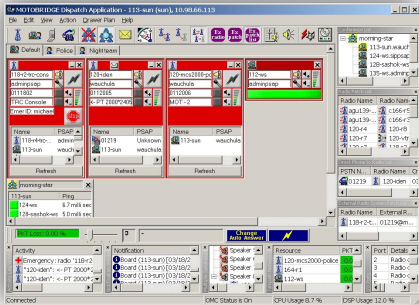
STATE LAW ENFORCEMENT RADIO SYSTEM [SLERS]

On a daily basis, SLERS is used by the State Watch Office (SWO) and our FDEM Regional Coordinators to report their current location or communicate updates about incidents they are responding to. Additional staff members, when deployed, are also assigned a SLERS Radio. The Division is assigned 1 primary (DEM-SW) and regional talk groups for its daily use, which are monitored by the SWO 24/7.

Other users of SLERS include FDLE, FHP, FWC, FDOT, DOH, FLNG, RAD control and both the Florida and US Forest Services. SLERS frequencies are encrypted, and cannot be monitored by conventional scanners.

FLORIDA INTEROPERABILITY NETWORK [FIN]

The Florida Interoperability Network (FIN) is an interoperable voice communications network based on the Motorola MotoBridge platform, which enables Emergency Responders using dissimilar radio systems and frequencies to communicate directly with each other. The FL Department of Management Services operates the system, which is currently installed in over 240 PSAPs statewide. The State Watch Office has a FIN terminal, which is monitored by our Operations Officers (resource name: "**SOFEOC**").

To use a regional mutual aid channel on FIN, or for assistance, contact your FHP Regional Communications Center (see the *Important Contacts*) section.

For more information on FIN: https://www.dms.myflorida.com/ business_operations/state_technology/public_safety_communications/ radio_communications_services/florida_interoperability_network_fin

MOBILE SATELLITE RADIO [MSAT]

MSAT allows the SWO to communicate with other SERT response partners & counties via private or group push-to-talk voice communications and place or receive satellite telephone calls. Florida currently has fifteen MSAT talk groups on the system: seven regional, one Emergency Management, two FDLE, two Department of Health, two FLNG, and one FDOT.

*If you do not have an MSAT unit for push-to-talk, and are not able to reach the SWO by __any other communication system__, call our MSAT base station at **(888) 890-5178**.*

IRIDIUM SATELLITE PHONES

A military grade asset, Iridium phones use a satellite network to provide reliable two-way backup communications in the event of cell network outages or failure. Phones include GPS tracking and SOS distress button, SMS and short email messaging capability.

To call the SWO from a Landline or Cell Phone: ***011 + (480) 263-8838***
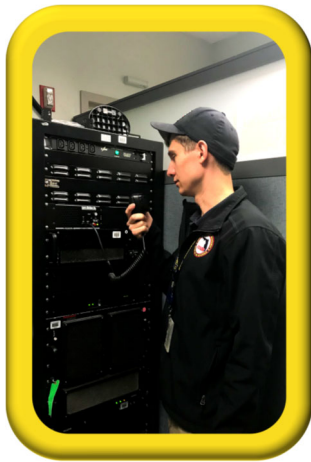The Landline or Cell Phone (caller) is billed for an international call.

Iridium to Iridium Call:
00 + Iridium Number + GREEN Button
Ex: 004802638838

STATE COMMUNICATION SYSTEMS

AMATEUR RADIO

Amateur radio has been a proven method to provide communications for local, State, and Federal authorities. If major communications infrastructure is lost during an emergency, amateur radio operators can be vital in establishing communication between State officials, local governments, and voluntary organizations active in disasters.

Your local Emergency Management office likely already has a list of local amateur radio operators on hand, and may involve local radio clubs in your county's emergency exercises. If local operators are not available and their services are needed during an emergency, contact the State Communications Unit through the State Watch Office. The unit will communicate your request to regional amateur radio officials, who should be able to organize a qualified, trained radio team's assistance during the emergency situation.

CALL SIGN AND FREQUENCIES

The call sign for the State EOC is **KA4EOC** and can be found on 147.285 pl 94.8, 3.950 MHz, 7.242 MHz, or 5.371 MHz USB and on SARNET (Statewide Amateur Radio Network) on UHF.

Communications checks with licensed amateur radio operators within county emergency management offices are conducted on a weekly basis. A list of SARNET towers and transmission frequencies can be found at www.sarnetfl.com/system-maps.html.

Florida Division of Emergency Management
State Watch Office
Incident Report

Incident Tracker

Find address or place

-82.740 28.101 Degrees

Florida, Maxar, Microsoft | Esri, HERE
esri

Update 1 - 09/14/2023-15:55 / DEM-Siddall

Per FHP via phone: The roadway is now open.

Main Information
Report #: 2023-7641
Status: Closed
Reported to SWO on: 9/14/2023   13:26 ET
Severity: Local Incident
Description: US-19 SB Road Closure
This situation involves: Road Closure or DOT Issue

Initial Report:

Pinellas County 911 reports that all southbound lanes of US-19 are closed near Lake Tarpon Dr in Palm Harbor. There are no injuries and no fatalities. There are no fuel spills or hazmat releases. There was a car fire, but the fire has been extinguished. Palm Harbor FD, FHP, and Pinellas County SO are on scene.
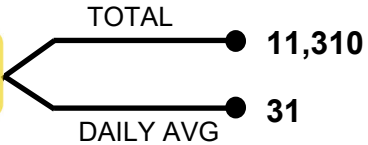
The State Watch Office (SWO) **Incident Tracker** is our web-based situational awareness tool that is used to document all active incidents statewide. The tool also has integrated mapping and notification capabilities. The SWO uses this tool to track day-to-day incidents and share information with other State, local, and Federal response partners.
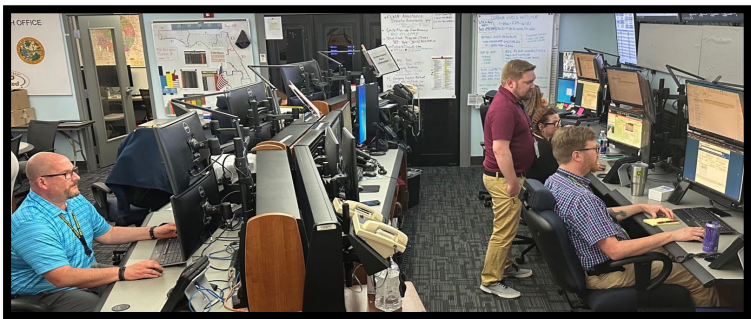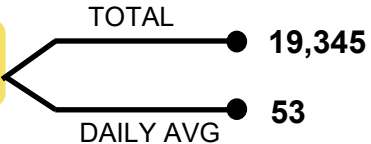
To request incident notifications, please contact the State Watch Office.

INCIDENTS

TOTAL — **11,310**

DAILY AVG — **31**

CALLS

TOTAL — **19,345**

DAILY AVG — **53**
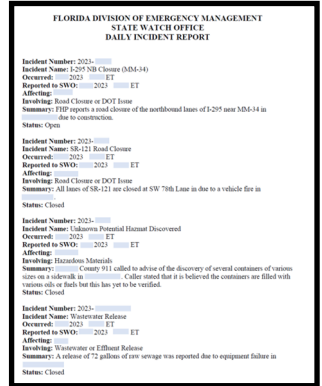

SWO INCIDENT TRACKER / PRODUCTS

SWO INCIDENT TRACKER / PRODUCTS

The State Watch Office and State Meteorological Support Unit distribute routine and specialized report products to emergency management and other government officials via GovDelivery© email system. Users wishing to receive these products may subscribe utilizing specialized links for each report. The SWO will review and approve subscriber requests.

SWO PRODUCTS
Title and Distribution Time

• Daily Incident Report | 07:00
Overview of all incidents distributed by the SWO from the previous operational period.
Subscription URL—https:// public.govdelivery.com/accounts/FLDEM/ subscriber/new?topic_id=Incident_Report

FLORIDA DIVISION OF EMERGENCY MANAGEMENT
STATE WATCH OFFICE
DAILY INCIDENT REPORT

Incident Number: 2023-
Incident Name: I-295 NB Closure (MM-34)
Occurred: 2023 ET
Reported to SWO: 2023 ET
Affecting:
Involving: Road Closure or DOT Issue
Summary: FHP reports a road closure of the northbound lanes of I-295 near MM-34 in due to construction.
Status: Open

Incident Number: 2023-
Incident Name: SR-121 Road Closure
Occurred: 2023 ET
Reported to SWO: 2023 ET
Affecting:
Involving: Road Closure or DOT Issue
Summary: All lanes of SR-121 are closed at SW 78th Lane in due to a vehicle fire in
Status: Closed

Incident Number: 2023-
Incident Name: Unknown Potential Hazmat Discovered
Occurred: 2023 ET
Reported to SWO: 2023 ET
Affecting:
Involving: Hazardous Materials
Summary: County 911 called to advise of the discovery of several containers of various sizes on a sidewalk in . Caller stated that it is believed the containers are filled with various oils or fuels but this has yet to be verified.
Status: Closed

Incident Number: 2023-
Incident Name: Wastewater Release
Occurred: 2023 ET
Reported to SWO: 2023 ET
Affecting:
Involving: Wastewater or Effluent Release
Summary: A release of 72 gallons of raw sewage was reported due to equipment failure in
Status: Closed

State Emergency Operations Center Activation Level

Level 2 Activation

• Morning Situation Report | 10:00
Includes list of all on-call personnel for the SWO and SERT along with a daily weather report.
Subscription URL—https:// public.govdelivery.com/accounts/ FLDEM/subscriber/new? topic_id=Morning_SITREP

• Evening Operations Summary | 18:00
Includes list of on-call personnel for after-hours and provides overview of ongoing incidents.
Subscription URL—https:// public.govdelivery.com/accounts/FLDEM/ subscriber/new?topic_id=Evening_Ops

Florida Division of Emergency Management
State Watch Office Evening Operations Summary
/ 2023

SERT DUTY COVERAGE (1800 ET - 0800 ET)		
Position	Name	Contact Phone
Operations Chief		
SWO Watch Officer		
SWO Duty Officer		
SWO Operations Officer (Swing)		(850) 815-4001
SWO Operations Officer (Overnight)		(850) 815-4001
On-Call Meteorologist		
Public Information Officer		
Finance Section Representative		

For other after-hours SERT contacts, please contact the SWO @ 850-815-4001

Weather Updates
** Nothing to Report **

| Active Incidents |
|---|
| (Alachua) SR-121 Road Closure [2023-] |
| (Duval) I-295 SB Road Closure [2023-] |
| (Madison) US-90 Road Closure [2023-] |
| (Taylor) Asymmetrical Wildfire [2023-] |
| [Brevard, Indian River, Orange, Osceola, Seminole, St. Lucie, Volusia] Falcon 9 Starlink 6-1 Launch Notification [2023-] |

Notable Incidents
(Statewide) SEOC Level 2 Activation [2022-]

https://public.govdelivery.com/accounts/FLDEM/subscriber/new?topic_id=Evening_Ops

SMSU PRODUCTS
## Title and Distribution Time
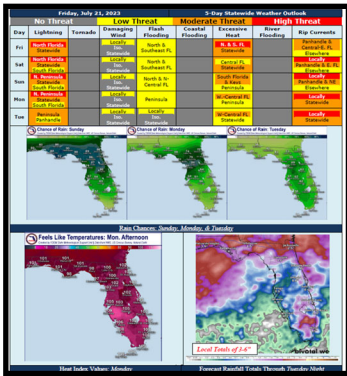
• 5 Day Outlook | Tuesdays and Fridays 17:00 (except holidays) Detailed 5-day outlook for weather impacts.
Subscription URL—https://public.govdelivery.com/accounts/FLDEM/subscriber/new?topic_id=FLDEM_5

• Severe Weather Briefing Packet | as needed

Provides details on severe weather events determined by the Storm Prediction Center (SPC) and National Weather Service.
*Subscription URL—https://public.govdelivery.com/accounts/FLDEM/subscriber/new?topic_id=Weather_Briefing_Packets*
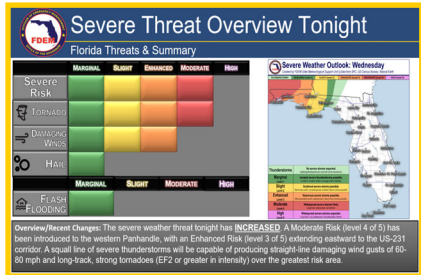
• Tropical Weather Briefing Packet | as needed

Provides details on tropical weather systems in the Atlantic based on reports from the National Hurricane Center.
Subscription URL—https://public.govdelivery.com/accounts/FLDEM/subscriber/new?topic_id=SERT_Met_Tropics

SWO INCIDENT TRACKER / PRODUCTS
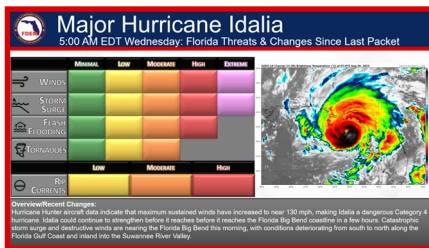
WHEN TO REPORT AN INCIDENT TO THE STATE

In Florida, all incidents are handled first at the local level by a community's first responders. Under Florida Statutes, certain incidents must be reported to the State Watch Office. In **some** cases, reporting of hazardous materials or environmental impact incidents falls to the *Responsible Party* of the release.

Initial response actions to protect life or property should <u>ALWAYS</u> take precedence before making a notification to the State Watch Office; please notify us as soon you have the resources available to do so. A list of reportable incident types with specific guidelines and information to collect for each incident type follows in the next two sections of this guide.

It is understood that not all information is readily available during the initial report, but basic information should be reported in a timely manner and updated as necessary until the end of the incident. The State Watch Office will assist in determining if a particular incident is reportable and/or how assistance can be provided.

<u>In addition, we ask that you report any incident that:</u>

- Is deteriorating, or requires mutual aid resources for initial response.
- Requires regional response or specialized assets, such as a HAZMAT team, Bomb Squad, Search and Rescue Team, etc.
- Has attracted an inordinate amount of attention from Florida media, or has attracted <u>**any**</u> attention from a national media outlet.
- Is likely to result in the declaration of a *Local State of Emergency*, or require *State Assistance* to stabilize and manage the incident.

<u>REQUIRED INFORMATION FOR ALL INCIDENTS</u>

- Name (or Operator #), phone number, and agency you are calling on behalf of.
- Exact location of the incident (street address, intersection mile marker, or latitude/longitude), and the time/date the incident occurred.
- Any Injuries or Fatalities.
- Any Major Road Closures, Evacuations, or Lockdowns.
- Any Hazardous Materials or Petroleum releases.
- Any need or anticipation for State Assistance.

After this information is given, be prepared to answer additional questions that are specific to the type of incident being reported.

<u>INCIDENT UPDATES</u>

Please call the SWO with updates as they become available. While we don't want to interfere with local response efforts, we may call for an update on an incident's status every 15-60 minutes if we have not already received one.

WHEN TO REPORT AN INCIDENT TO SWO

WHEN TO REPORT AN INCIDENT TO SWO

CONTACT METHODS

To report an incident, use any of the following methods. Order of preference is below.
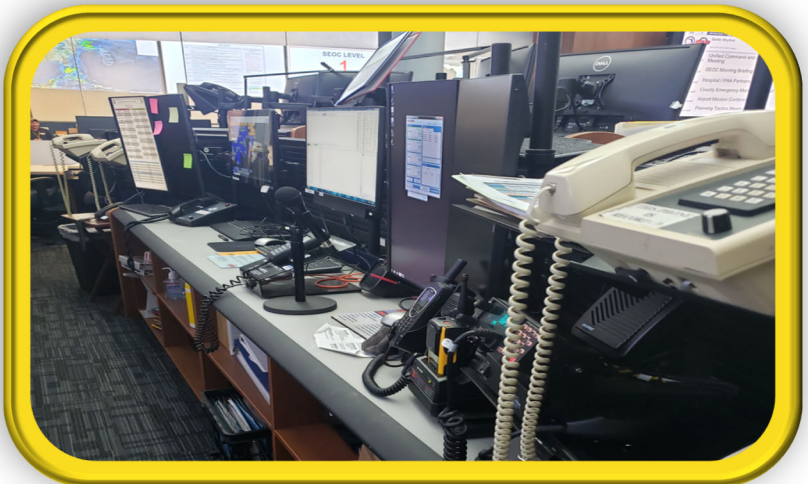
Email: SWP@em.myflorida.com

**Landline (VOIP):   (850) 815 - 4001 or
(800) 320 - 0519**

**Alternate Landline: (850) 487 - 3234 or
(850) 487 - 3228**

Cell phone: (850) 591 - 0071

Fax: (850) 815 - 4979

CATEGORY	INCIDENT TYPES
FIRE / SEARCH & RESCUE	• Fire (Wildland, Multi-Unit Residential, Commercial, Industrial) **p.1** • Search & Rescue **p.2**
LAW ENFORCEMENT INCIDENTS / SUSPICIOUS ACTIVITY	• Bomb Threat or Device **p.3** • Civil Events, Disturbances, and Rioting **p.4** • Law Enforcement Activity **p.5** • Suspicious Activity **p.6** • Mass Migration **p.7**
NATURAL HAZARDS	• Severe Weather **p.9** • Earthquake / Sinkhole **p.10**
POPULATION PROTECTIVE ACTIONS	• Population Protection, Evacuations, Shelters **p.11** • Public Health / Mass Casualty **p.12**
TECHNICAL HAZARDS / ENVIRONMENTAL CONCERNS	• Petroleum Spill **p.13** • Wastewater Release **p.14** • HAZMAT **p.15** • Nuclear Power Plants **p.16** • Environmental Crime **p.17** • Animal / Agriculture **p.18**
TRANSPORTATION INCIDENTS	• Road / Bridge Issue **p.19** • Aircraft / Airport **p.20** • Marine Incident **p.21** • Railroad Incident **p.22**
UTILITIES / INFRASTRUCTURE	• Drinking Water Incident **p.23** • Dam Failure **p.24** • Utility Emergency / Issue **p.25** • Communications / Cyber Issue **p.26** • Structural Integrity Issues **p. 27**
MILITARY / SPACE	• Military / Space Events **p.29**

LIST OF REPORTABLE INCIDENTS

FIRE INCIDENT

Events to Report:
- Wildfires (Brush Fires)
  - 50 acres or more.
  - Any size within 3 miles of any State or Federal highway.
  - Any fire of any size that requires or may require protective actions such as evacuations or causes major road closures, large power outages and/or injuries or fatalities.
- Structure Fire
  - Any occupied single-family or multi-residential structure (apartment/condo) that results in a large amount of injuries, fatalities or long-term displacement of residents.
  - Any residential structure that results in a hazardous materials release.
- Commercial or Industrial Fire
  - Any commercial, industrial or other critical facility resulting in evacuations, injuries, and/or fatalities.
  - Any structure containing hazardous materials.

Information to Report:

Wildfire:
- What is the size of fire? (acreage)
- Number & type of threatened structures. (i.e. residential, commercial)
- Number of homes/businesses evacuated, if applicable.
- Location where evacuees are being sheltered.
- Has the Florida Forest Service (FFS) been notified?
  - Are they responding or on scene?
  - FFS incident number or fire name, if known.
- Where is the location of staging area / command post?
- Agencies responding?

Any Structure Fire:
- Structure type. (apartment, warehouse, health care facility, etc.)
- What are the agencies responding?
- Any injuries, fatalities, evacuations or other protective measures?
- Has Red Cross been notified or do residents need assistance?

REPORTING GUIDELINES

SEARCH AND RESCUE

Events to Report:
- Rescue beacons. (ELT / EPIRB / PLB)
- Structure collapse or Urban Search & Rescue response.
- Transportation incident requiring search & rescue.
- Industrial accidents resulting in entrapments.
- Law Enforcement search.

Information to Report:
- What type of situation is it (structural, industrial, transportation)?
- Are there any missing or overdue aircraft in the area?
- What structures or facilities are affected?
- What caused the incident?
- Number of people affected?
- Are there any unmet needs?
- What agencies/departments are responding?

Note about Rescue Beacons

In the U.S., the ***Air Force Rescue Coordination Center*** (AFRCC) receives all distress signals from the three types of devices.

1-800-283-5955

For ELT/EPIRB, the AFRCC provides an information bulletin and will advise if the Civil Air Patrol (CAP) will attempt to locate the signal.

If a PLB is active, SWO will notify the County Warning Point and local law enforcement through MOU/MOAs between AFRCC and County Sheriff's Offices. Local law enforcement must attempt to locate the signal, or contact the AFRCC to request a CAP mission.

ELT - *Emergency Locator Transmitter (Aircraft)*
EPIRB - *Emergency Position Indicating Radio Beacon (Marine)*
PLB - *Personal Locator Beacon*

FIRE / SEARCH & RESCUE

BOMB THREAT / DEVICE

Events to Report:
- Any bomb threat.
- Any report of a threat to inflict harm on large numbers of people or significant damage to critical infrastructure.
- Any device detonation.
- Any suspicious device.
- Any unexploded ordinance.

Information to Report :
- How was the threat received / who found the device?
- The exact wording of the threat, if applicable?
- Description of the device?
- Is a search being conducted? By who?
- Are there any evacuations? How many? Where to?
- Who is on-scene?

REPORTING GUIDELINES

CIVIL EVENTS

Events to Report:
- Large Planned Events (i.e. Republican National Convention, Super Bowl) resulting in protective actions, major road closures or requires mutual aid/state assistance
- Civil Disturbance resulting in protective actions, major road closures or requires mutual aid/state assistance
- Rioting

Information to Report:
- Was the event planned or announced?
- Cause of disturbance?
- Groups or organizations responsible?
- Number of people participating?
- Is the incident confined to one location?
- Law Enforcement agency coordinating response
- Departments / agencies on scene?

LAW ENFORCEMENT INCIDENTS

LAW ENFORCEMENT ACTIVITY

Events to Report:
- Law Enforcement search or manhunt
- Active Shooter or Shooting
- Looting
- Poisoning
- White Powder Incident

Information to Report:
- Description of incident?
- Description of individual(s) responsible?
- What areas are threatened?
- Law Enforcement agency coordinating response?
- Departments / agencies on scene?
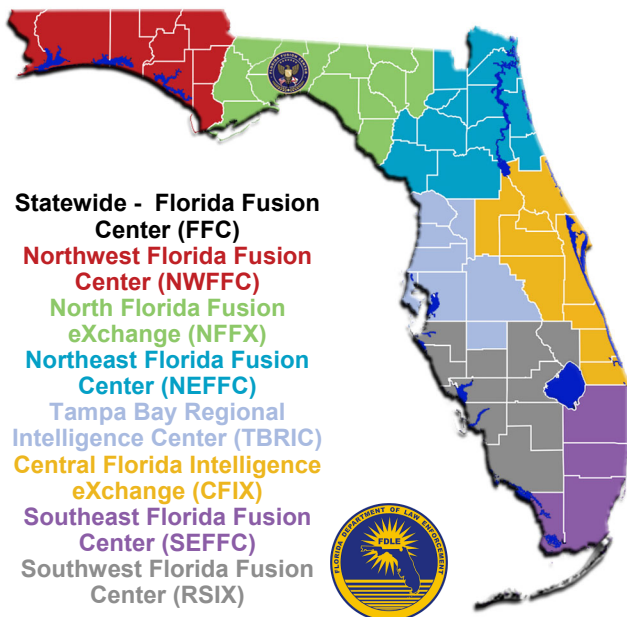
SUSPICIOUS ACTIVITY

Events to Report :
- Correctional facility incident (requiring outside assistance)
- Suspicious person or activity resulting in protective actions, major road closures or requires mutual aid/state assistance
- Infrastructure breach
- Lockdown (schools included)
- Security breach

Information to Report:
- Description of Incident.
- Description of individual responsible.
- Is the incident confined to one location?
- What Law Enforcement agency is coordinating response?
- What departments / agencies are on scene?

FDLE Regional Fusion Centers

Statewide - Florida Fusion Center (FFC)
Northwest Florida Fusion Center (NWFFC)
North Florida Fusion eXchange (NFFX)
Northeast Florida Fusion Center (NEFFC)
Tampa Bay Regional Intelligence Center (TBRIC)
Central Florida Intelligence eXchange (CFIX)
Southeast Florida Fusion Center (SEFFC)
Southwest Florida Fusion Center (RSIX)

MASS MIGRATION

Events to Report:
- Migrant landings
- Migrant vessel interdictions by local agencies

Information to Report:
- Were they intercepted at sea or did they make landfall?
- Number of vessels
- Number of migrants (men, women, children)
- Citizenship or ethnicity of migrants, if known
- Has U.S. Customs and Border Protection (CBP) been notified?
- Have any migrants been quarantined? What facility?
- Any injuries or fatalities?

REPORTING GUIDELINES

REPORTING GUIDELINES

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SEVERE WEATHER

Events to Report:
- Any incident associated with weather phenomena involving:
    - Possible or confirmed damage to critical infrastructure or buildings.
    - Significant impacts to the natural environment.
    - Injuries or fatalities, protective actions, evacuations, or sheltering of victims (in-place or otherwise).
- Major road closures due to downed trees and/or power lines.
- Hail greater than 1" (quarter size or larger).
- Funnel cloud and possible tornado reports.
- Flooding (any abnormal rise of freshwater or saltwater) that is resulting in major road closures or entering/threatening structures.
- Any roadways or bridges closed due to icy or snowy conditions.

Information to Report:
- Damage report and location.
- Type and number of structure(s) damaged.
- Estimated time of occurrence.
- Any displacements.
- Road/waterway closures associated with weather phenomena.
- Critical infrastructure impacted.

REPORTING GUIDELINES

EARTHQUAKE / SINKHOLE

Events to Report :
- Earthquake / Aftershock
- Landslide
- Subsidence or Sinkhole

Information to Report:

Earthquake or Aftershock:
- Magnitude
- Location
- Depth

Subsidence or Sinkhole:
- Dimensions and depth?
- Is rock visible in the feature?
- Is water at the bottom of the feature?
- If so, what is the source of the water?
- Any surface or sub-surface structures or utilities threatened or damaged?

All Incidents in this category will also include:
- What agencies are responding?
- What agencies have been notified?

NATURAL
HAZARDS

POPULATION PROTECTION

Events to Report:
- Shelter-in-place orders.
- Evacuation orders.
- Emergency shelter openings.

Information to Report:

Shelter-in-Place / Evacuation Order:
- What is the reason for the order?
- Where is the impacted area?
- Which department or agency ordered it?
- What is the duration of the order?
- Number of residences impacted?
- Number of businesses impacted?
- Total number of individuals impacted (if known)?

Shelter Openings:
- Shelter name.
- Shelter address.
- Hours of operation.
- Contact information for the shelter.
- Capacity of the shelter.
- Current population.

REPORTING GUIDELINES

PUBLIC HEALTH

Events to Report:
- Any suspected or confirmed infectious disease.
- Public health hazards.
- Mass casualty/fatality incidents.
- Incidents affecting health care facilities.

Information to Report:

Infectious Disease *(reported in coordination with your County Health Department):*
- The name or type of disease (if known)?
- Number of people ill or infected?
- What tests or examinations are planned or occurring?
- Is there a quarantine in effect?
    - If yes, where?

Public Health Hazard:
- What is the hazard?
- Is a callback from any state agency requested?

Mass Casualty:
- What level of MCI has been declared / number of patients?
- Known status of patients?
    - Critical, Immediate, Delayed & Deceased.
- Location of triage/treatment area?
- Which agency is coordinating the MCI?
- Are there any unmet needs?
- Is a callback from any state agency requested?

Impact to Healthcare Facility:
- Number of patients affected?
- Is the facility damaged?
- Is the facility being evacuated
    - If so, where?
- Is the facility accepting new patients?
    - If no, where have they been diverted to?
- Are there any unmet needs?
- Is a callback from DOH or the State Agency having jurisdiction requested?

POPULATION PROTECTIVE ACTIONS

PETROLEUM SPILL

Events to Report _(62S-6, F.A.C,):_
- Spills into or involving water or storm drain (any amount).
- Spills greater than 25 gallons on land (or potentially 25 gallons).
- Spills requiring any state/federal notification or assistance.
- Spills that may involve health issues, injuries, fatalities or that require protective actions, evacuations, or sheltering of victims (in-place or other).

Information to Report:
- Type of product.
- Quantity that has been released.
- What is its odor and color?
- What is the source or container?
- Where was it released?
- What is the cause of the release?
- Rate of the release?
- What time was the release discovered and secured?
- Were any storm drains affected?
    - If so, where do they drain to?
- Were any waterways affected?
    - If so, what is it called?
- Have any clean-up actions been performed?
- Is a callback from DEP requested?

CHEMICAL & ENVIRON-MENTAL HAZARDS

REPORTING GUIDELINES

WASTEWATER RELEASE

Events to Report *(Rules 62-150, F.A.C., 62-780, F.A.C, 62-761 & 62-762, F.A.C, Section 403.077, F.S.):*
- Any release of wastewater (treated or untreated) including but not limited to wastewater treatment facility spills, broken force mains, lift station failures, overflow, etc.
    - >1,000 gallons

Information to Report:
- Public System ID or DEP Permit Number.
- What is the name of the system?
- What is the type of system is it?
- What type of wastewater is it?
- How much was released?
- Where did the release come from?
- Has the release stopped?
    - If so, when?
- Was the release contained on-site at a water reclamation facility?
- Were any storm water systems impacted?
- Did the release enter any surface waters?
    - If so, was the water a source of drinking water?
- What clean-up actions are taking place?
- What is the status of clean-up actions?

CHEMICAL & ENVIRON-MENTAL HAZARDS

In the event of a reportable pollution release, an owner or operator of the installation at which the reportable pollution release occurs must provide to the Florida Department of Environmental Protection (FDEP) information reported to the State Watch Office within the Division of Emergency   Management within 24 hours after the owner's or operator's discovery of such reportable pollution release. Owner's may file a notice with FDEP at https://floridadep.gov/pollutionnotice

HAZMAT

<u>***Events to Report:***</u>
- All Extremely Hazardous Substances (EHS) spills and releases.
- All CERCLA/EPCRA Section 304 chemicals released that meet or exceed their reportable quantity (see https://www.epa.gov/epcra/hazardous-substance-designations-and-release-notifications).
- All spills or releases that may involve health issues, injuries, fatalities or that require protective actions.
- Any natural gas or propane releases.
- Any fires and/or off-gassing related to Lithium-ion batteries (to include electric vehicles, scooters, etc.).

<u>***Information to Report :***</u>

Chemical Agent:
- Type of agent.
- Agent name.
- Total quantity released.

Biological Hazard:
- Common name and scientific name.
- Total quantity released.

Radiological Material:
- Radiation type.
- Is any local or regional assistance requested?

Toxic Industrial Chemical:
- Chemical and index name?
- CAS Number?
- Chemical state?
- Total quantity released.
- Rate of release.
- Cause of release.
- Time discovered? Secured?
- Were any storm drains affected?
- Any waterways affected?
- Is a callback from DEP requested?

Miscellaneous Dangerous Substances/Articles & All of the Above:
- Hazard description.
- Container or device description
- Any protective actions.

REPORTING GUIDELINES

NUCLEAR POWER PLANTS

- **St. Lucie NPP** - *Risk Counties* - Martin, St. Lucie.
  Host Counties - Brevard, Indian River, Palm Beach.
  Ingestion Counties - Glades, Highlands, Okeechobee, Osceola

- **Turkey Point NPP** - *Risk Counties* - Miami-Dade, Monroe.
  Host Counties - None.
  Ingestion Counties - Broward, Collier

- **Farley NPP (Alabama)** - *Risk Counties* - None.
  Host Counties - None.
  Ingestion Counties - Bay, Calhoun, Gadsden, Holmes, Jackson, Liberty, Washington

Events to Report (Reported by the NPP to the Counties):

- *Unusual Event -* Events are in process or have occurred that Indicate a potential degradation of the level of safety of the plant or indicate a security threat to facility protection has occurred. No releases of radioactive material requiring off-site response or monitoring is expected unless further degradation of safety systems occurs.

- *Alert -* Events are in process or have occurred that involve an actual or potential substantial degradation of the level of safety of the plant, or a security event that involves probable life-threatening risk to site personnel or damage to site equipment because of hostile action.

- *Site Area Emergency -* Events are in process or have occurred that involve an actual or likely major failure of plant functions needed for protection of the public, or hostile action that results in intentional damage or malicious acts (1) toward site personnel or equipment that could lead to the likely failure of the facility, or (2) that prevent effective access to equipment needed for the protection of the public.

- *General Emergency -* Events are in process or have occurred that involve actual or imminent substantial core degradation or melting with potential for loss of containment integrity, or hostile action that results in an actual loss of physical control of the facility.

Information to Report:

Each Nuclear Power Plant has an Emergency Notification Form that is disseminated through the State Watch Office to the affected / impacted counties. Also refer to 'Information to Report' under 'Radiological Material' section on previous page.

ENVIRONMENTAL CRIME

Events to Report:
- Report of an alleged environmental crime.
- Environmental crimes can include, but are not limited to:
    - ◊ Illegal dumping of waste and/or hazardous substances
    - ◊ Illegal storage of hazardous materials
    - ◊ Illegal disposal of medical refuse
    - ◊ Prohibited waste burning
    - ◊ Mangrove cutting
    - ◊ Illegal fishing or poaching
    - ◊ Deliberate dumping of pollutants into waterways
    - ◊ Poisoning of food or water sources

Information to Report:
- What materials are involved?
- How long has the crime been occurring?
- What is the description of the individual/parties involved?
- What is the description of the vehicles involved?
- Were any waterways affected?
- If so, what are the names of the waterways?
- Have you contacted local Code Enforcement?
- If so, what actions has it taken?
- Would you like a call-back from an FWC/FDEP Officer?

REPORTING GUIDELINES

ANIMAL / AGRICULTURE

Events to Report:
- Suspected or confirmed animal disease.
- Suspected or confirmed agricultural disease.
- Crop failure.
- Food supply contamination.

Information to Report:

Animal Disease:
- What animals are affected?
- What type of disease is it?
- Number of animals infected?
- Number of animals deceased?
- What tests or exams are occurring or planned?
- Is there a quarantine in effect?
    - If so, where?
- Were any humans affected?
- Are there any human fatalities?

Agriculture Disease/Crop Failure:
- What crop(s) are affected?
- What type of disease?
- How many acres are affected?

Food Supply Contamination:
- What type/brand of food is affected?
- Where was it manufactured?
- What is the affected lot number(s)?
- What is the affected date range?
- Has a recall been issued?

ROAD / BRIDGE ISSUE

Events to Report:

- All incidents involving blockage or closure of, state, federal or interstate highways, major local roads, and/or evacuation routes.
- Bridge collapse, closure, or structure damage.

Information to Report:

- What is the roadway or bridge name?
- Location it is closed at? (Address, Intersection, Exit Ramp, Mile Marker, etc.)
- How many lanes are closed and what direction-bound traffic is affected?
- Reason for closure
- What is the duration of the closure?
- What department has the road/bridge closed?
- What agencies/departments are on-scene?
- Are there injuries and/or fatalities?
- Are there any petroleum spills?

What is a "major local road" closure?

A "major local road" is generally considered to be a roadway that has four or more lanes (or in rural areas, a two-lane roadway that serves as the primary circulation route between two populated areas) which if closed for an extended duration of time, would result in an extensive detour. Official state evacuation routes are also considered a major local road closure.

Neighborhood streets and other secondary roadways that are intersected by other surrounding streets are **not** considered a "major local road" and should not be reported unless there are other reportable hazards associated with the closure.

If in doubt, contact the State Watch Office and our Operations Officers will discuss the closure with you, and advise whether or not we will start a state Situational Awareness incident on the closure.

TRANS-PORTATION INCIDENTS

REPORTING GUIDELINES

AIRCRAFT / AIRPORT

- All aircraft / airport accidents or hijacking (private, commercial, military)
- Airport incidents that result in lockdown or closure of terminal
- Alert II and III events

Information to Report:

Aircraft Incident:
- Type of aircraft
- Make and model
- Tail number
- Owned/operated by
- Cause of incident
- Is there a fire?
- Number of people onboard
- Any injuries and/or fatalities
- Are other structures or roadways involved?
- Are there any Hazardous Materials on-board?
  - If so, were any released?
- Was any petroleum spilled?
- Any evacuations

Non-Security Airport Alerts:

- **Alert I:** An approaching aircraft indicates to the airport that it has a minor difficulty; e.g., feathered propeller, oil leak, etc. The emergency equipment and crews would standby at the equipment house for further instructions.

- **Alert II:** An approaching aircraft indicates to the airport that it has a major difficulty; e.g., engine on fire, faulty landing gear, no hydraulic pressure, etc. This could mean emergency equipment would proceed to a predetermined location (end of runway, etc.) to await development of the potential emergency.

- **Alert III:** An aircraft indicating that it is involved in an accident on or near the airport and emergency equipment should proceed immediately to the scene.

MARINE INCIDENT

Events to Report:
- Any marine accident.
- Any marine hijacking.
- Any vessel sinking.
- Any major waterway or shipping channel blocked.
- Port closure or major transportation channel blockage.
- Port Authority ordered closure (reason for closure).

Information to Report:
- Vessel name / type.
- Cause of accident.
- Hull length
- Flag
- Registration number.
- Owner/Operator?
- Were there any people onboard?
- Any fires?
- Names of waterways affected.
- Any waterways closed?
- Any hazardous materials or petroleum on board?

REPORTING GUIDELINES

RAILROAD

Events to Report:
- All railroad incidents (passenger and commercial).

Rail Incident:
- Type of train.
- Name of the operating company.
- Train Number
- Rail Line
- Mile Post
- DOT Crossing Number
- What was the cause?
- Is there a Derailment?
- Are there any Hazardous Materials on-board?
  - If so, were any released?

NOTE: In a rail accident or emergency involving the release of hazardous materials, the State Watch Office can assist in obtaining information about the train or cargo if the records carried in the locomotive) are not accessible by responders on-scene. Try to obtain specific locomotive or car numbers when requesting this assistance.

DRINKING WATER INCIDENT

Events to Report:

- Any incident involving contamination or disturbance to public water sources (drinking water facility, wells, pump houses, etc.).
- An issuance of an <u>unplanned</u> "Boil Water Notice" that impacts more than 200 customers.
- Any issuance of an <u>unplanned</u> Boil Water Notice that affects a critical facility.

Information to Report:

Drinking Water Facility:
- What is your Public System ID Number?
- What is the facility/water system name?
- Was there any trespassing, vandalism, or theft?
  - If so, what occurred?
- Was there any damage to the facility or distribution system?
- If so, was it intentional? What kind of damage?
- Was <u>ANY</u> access made to the water supply?
- Is there any degradation to the water quality, system pressure, or water production?
- Description of the individual(s) responsible?
- Has local Law Enforcement been contacted?
  - If so, what is the case number?

Boil Water Advisory:
- What is your Public System ID Number?
- Cause of incident.
- How many customers are affected?
- Affected areas?

UTILITIES / INFRA-STRUCTURE

REPORTING GUIDELINES

DAM FAILURE

Events to Report:
- Any potential or confirmed dam, dike, OR levee failure.

Information to Report:
- What is the dam/dike/levee name?
- Who is responsible for maintaining the dam?
- Related waterways / tributaries?
- Pool volume / capacity behind the dam?
- Has a break occurred?
    - If so, what caused the failure?
- Is there a threat to downstream populations?
    - If so, how large of an area and how many are affected?
- What corrective actions are being taken?
- Estimated date and time of when the repairs will be complete?
- Are there any evacuations?
- Are there any road closures?
- Are there any injuries and/or fatalities?
- What agencies are responding?
- Where is the location of the Staging Area or Command Post?
- Do you anticipate the need for state assistance?

UTILITIES /
INFRA-
STRUCTURE

UTILITY EMERGENCY / ISSUE

Events to Report :
- Drinking water outage affecting more than 200 customers
- Electric outage affecting more than 500 customers within a concentrated geographic area that results in mutual aid, protective actions and/or may result in restoration times longer than what typically occurs
- Electric generating capacity advisory
- Natural gas outage resulting in protective actions such as evacuations or major road closures

Information to Report:

Drinking Water Outage:
- System name and ID number.
- How many customers are affected?
- Is this the result of trespassing, vandalism, or a security breach?
- Estimated time of restoration?
- Was a "Boil Water Advisory" issued?

Electric Outage:
- Name of the system. Who is it operated by?
- What caused the outage?
- How many customers are affected?
- When is the estimated time to 98% or greater restoration?
- Is there any damage to the facility or distribution system?
- Has the utility company been notified?

Generating Capacity Advisory:
- Is it an Advisory, Alert, or Emergency?
- Is it due to a fuel shortage?
- What is in the text of the advisory?

Natural Gas Outage:
- System name. Who is it operated by?
- How many customers are affected?
- Estimated time to restoration?
- Is there any damage to the facility or distribution system?

REPORTING GUIDELINES

COMMUNICATIONS OUTAGE / CYBER SECURITY ISSUE

Events to Report :
- Telecommunications outage to public safety systems/organizations
- Telecommunications outages affecting a population over 10,000
- Possible or confirmed cyber security issue or attack

Information to Report:

Telecommunications Outage:
- Name of the communications system. System operated by?
- How many customers are affected?
- Is 911 telephone service affected?
- Any damage to the facility or distribution system?

Cyber Security Issue or Attack:
- Description of the incident/threat.
- Type of system breached.
- How was the breach discovered?
- What functions is it affecting?
- Known extent of damage.
- Is the breach affecting emergency operations and/or emergency communications?
- Have you contacted local law enforcement and FDLE office?

STRUCTURAL INTEGRITY ISSUE

Events to Report :
- Any partial or full collapse (excluding outbuildings) of a residential, commercial or industrial building
- Any evacuation of an occupied residential, commercial or industrial building due to suspected or confirmed structural integrity concerns.

Information to Report:

- Type of building (condo, warehouse, healthcare facility, etc)
- Level of damage
- Estimated number of persons evacuated
- Any sheltering operations?
- Agencies on-scene/responding
- Any injuries, fatalities or fires?

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MILITARY / SPACE EVENTS

Kennedy Space Center Launches
The SWO monitors and documents launches from Cape Canaveral Air Force Station and Kennedy Space Center. Brevard County will notify the SWO about an impending launch (usually 72 hours in advance).   All launch window times, scrubbed launches, and successful launches are noted in the SWO Incident Tracker and state and local partners are notified for situational awareness.

Initial Launch Notification:
- Launch Location
- Mission Name
- Mission Launch Date
- Launch Window Start/End
- Staff report to operations center by: (date/time)
- County EOC Activate by: (date/time)
- Next Launch Notification date

Other Military Activity
Florida plays a major role in our Nation's Defense Industrial Base, with many active installations, training sites, and DOD contractors in the state. Periodically, certain exercises will be communicated to the state for our situational awareness. When appropriate, this information will be communicated to County Emergency Management officials.

REPORTING GUIDELINES

CATEGORY	INCIDENT TYPES
FIRE / SEARCH & RESCUE	• Fire (Wildland, Multi-Unit Residential, Commercial, Industrial) **p.1** • Search & Rescue **p.2**
LAW ENFORCEMENT INCIDENTS / SUSPICIOUS ACTIVITY	• Bomb Threat or Device **p.3** • Civil Events, Disturbances, and Rioting **p.4** • Law Enforcement Activity **p.5** • Suspicious Activity **p.6** • Mass Migration **p.7**
NATURAL HAZARDS	• Severe Weather **p.9** • Earthquake / Sinkhole **p.10**
POPULATION PROTECTIVE ACTIONS	• Population Protection, Evacuations, Shelters **p.11** • Public Health / Mass Casualty **p.12**
TECHNICAL HAZARDS / ENVIRONMENTAL CONCERNS	• Petroleum Spill **p.13** • Wastewater Release **p.14** • HAZMAT **p.15** • Nuclear Power Plants **p.16** • Environmental Crime **p.17** • Animal / Agriculture **p.18**
TRANSPORTATION INCIDENTS	• Road / Bridge Issue **p.19** • Aircraft / Airport **p.20** • Marine Incident **p.21** • Railroad Incident **p.22**
UTILITIES / INFRASTRUCTURE	• Drinking Water Incident **p.23** • Dam Failure **p.24** • Utility Emergency / Issue **p.25** • Communications / Cyber Issue **p.26** • Structural Integrity Issues **p. 27**
MILITARY / SPACE	• Military / Space Events **p.29**

Florida's Emergency Support Functions:

ESF	NAME	LEAD AGENCY
1	Transportation	DOT
2	Communications	DMS
3	Public Works	DEP
4	Firefighting	SFM
5	Information and Planning	DEM
6	Mass Care	DCF
7	Unified Logistics	DMS
8	Health and Medical	DOH
9	Search and Rescue	SFM
10	Hazardous Materials	DEP
11	Food and Water	DoACS
12	Energy: Power	PSC
13	Military Support	DMA
14	Public Information	EOG
15	Volunteers and Donations	VolFL
16	Law Enforcement	FDLE
17	Animal Services	DoACS
18	Business, Industry, and Economic Stabilization	FLCommerce
19	Emergency Fuels	DEM
20	Cyber Security	FLDS

Updated versions of this guide may be found at
www.floridadisaster.org/SWO
(800) 320-0519 or (850) 815-4001