



Developing Mass Care Capability in Florida

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State of Florida

Mass Care & Emergency Assistance Capability Level Guide



State ESF 6

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Developing a Mass Care and Emergency Assistance Capability

Purpose of the Guide and Overview

The state of Florida's Mass Care & Emergency Assistance Capability Level Guide (CLG) is intended to provide jurisdictions within the state considerations for identifying and developing a mass care and emergency assistance capability. This Guide was developed with input from national, state, and local government and nongovernment practitioners and subject matter experts in mass care and emergency assistance. FEMA's new State Mass Care Coordinators Course is based on this Guide.

This CLG provides the following resources for capability development:

1. **Capability Definition**
2. **Risk Considerations:** This section provides communities with risk factors related to Mass Care and Emergency Assistance that they may wish to consider during their Threat/Hazard Identification and Risk Assessment (THIRA) or other ongoing risk assessment/hazard identification processes. Presence of these risk factors may assist with determining how much of a capability is needed in the community.
3. **Planning, Organizing and Equipping, Training, and Exercising a Mass Care and Emergency Assistance Capability:** This section applies the Preparedness Cycle construct to guide preparedness activities
4. **Sample Capability Model Level Goals:** This section provides jurisdictions with a range of Mass Care and Emergency Assistance Capability levels that can be used as model preparedness goals. These goals reflect input from practitioners and subject matter experts but are provided only as examples. Users should develop capability levels that reflect their own determination of need.





CLG a basis for new courses

- New Community Mass Care Course ready for pilot
- New State Mass Care Coordinator's Course

Mass Care CLG Framework



Capability Definition: A description of the capability to include specific outcomes.

Risk Considerations: Risk factors to be considered during a Threat + Hazard Identification and Risk Assessment (THIRA) or other ongoing risk assessment/hazard identification process. Presence of these risk factors may assist with determining how much of a capability is needed in the community.

Key Linkages: This section assists in the integration of each capability with existing preparedness programs and guidance. The CLG provides examples of how target outcomes can be accomplished through plans, personnel/teams, equipment, training and exercises. Additionally, the CLG provides linkages to standards and guidance that help implement each capability.

Model Capability Level Goals: Based on input from practitioners and subject matter experts, this section can provide communities with a range of capability levels to be used as model preparedness targets. These targets would be provided only as examples and users could develop capability levels that reflect their own determination of need.



MC/EA Operational Priorities

1. **Coordinate Mass Care and Emergency Assistance activities**
2. **Conduct Feeding operations**
3. **Conduct Sheltering operations**
4. **Conduct Distribution of Relief Supplies operations**
5. **Support Mass Evacuation**
6. **Support to Recovery Operations**
7. **Support Family Reunification Services**

Sample Capability Model

Level Goals

	Operational Priorities	Capability Level 5	Capability Level 4	Capability Level 3	Capability Level 2	Capability Level 1
	<p>Coordinate Mass Care and Emergency Assistance Activities</p>	<ul style="list-style-type: none"> •Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources. •Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources. •Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations in the local community. 	<ul style="list-style-type: none"> •Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources. •Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources. •Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations from the local and adjacent communities. 	<ul style="list-style-type: none"> •Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources. •Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources. •Integrate and report the actions of responsible organizations for an incident that can be met within the resources and capabilities of mass care and emergency assistance organizations in the local community, State, inter-State, or nation. 	<ul style="list-style-type: none"> •Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources. •Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources. •Integrate and report the actions of responsible organizations for an incident that exceeds the available resources of the national mass care and emergency assistance organizations. 	<ul style="list-style-type: none"> •Maintain a steady-state evaluation of mass care and emergency assistance capabilities and available support resources. •Immediately activate a Mass Care and Emergency Assistance coordinating function able to assess and coordinate the operational requirements and shortfalls, request additional Federal/State resources. •Integrate and report the actions of responsible organizations for an incident that exceeds the available capabilities of the national mass care and emergency assistance organizations.



Coordinate Mass Care and Emergency Assistance activities

Objectives:

- Define the scale of the disaster based on population affected, geography and intensity of the event
- Assess and identify resource shortfalls
- Coordinate, on an ongoing basis, with local, tribal, state, private sector and NGOs to determine mass care resources available within the jurisdiction
- Collect, report and coordinate information on mass care activities and share with mass care and emergency assistance partners
- Ensure children and adults with and without disabilities who have access and functional needs are integrated into all aspects of Mass Care and Emergency Assistance services.
- Conduct regularly scheduled coordination with mass care and emergency assistance providers



Intent of Capability Guidance

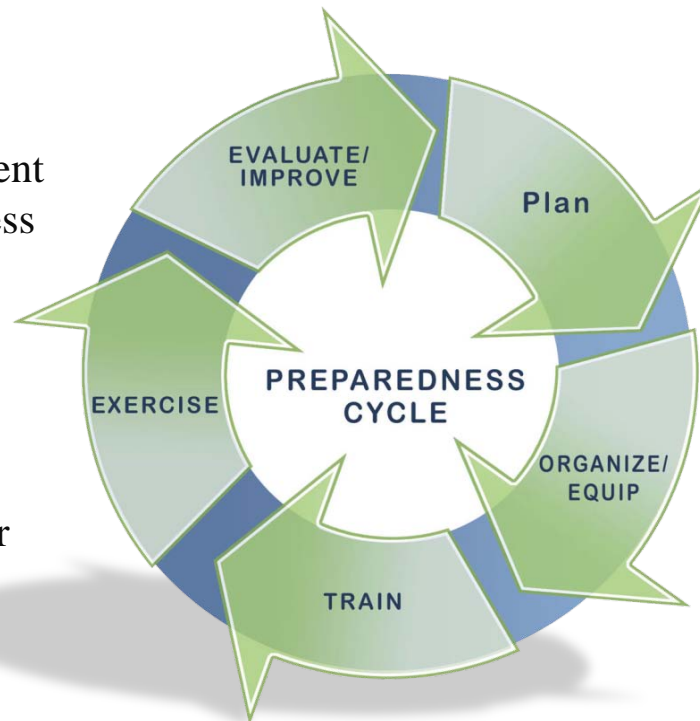
A CONSISTENT FRAMEWORK FOR INTEGRATION ACROSS PROGRAMS

Evaluate/Improve

Content and structure for
Comprehensive Assessment
System, State Preparedness
Reports, etc

Exercise

Structure and content for
HSEEP Exercise and
Evaluation Guides



Plan

Content and objectives for
planning guides (see CPG
101)

Organize/Equip

Content and structure for
estimating costs to build
and maintain capabilities

Train

Learning objectives for
course development and
selection



Prepare and Stay Aware!

Search
Loading...

FL Hazard Lookup

Open Shelters

This page contains summary information for currently open general and special needs shelters within the State of Florida. For shelter locations and driving directions please visit FloridaEvacuates.com.

State Summary:

of Shelters: 0 Shelter Population: 0

State Special Needs Summary:

of Shelters: 0 Shelter Population: 0

Special Needs

Shelter Name

City

Population

Data Courtesy of American Red Cross National Shelter System

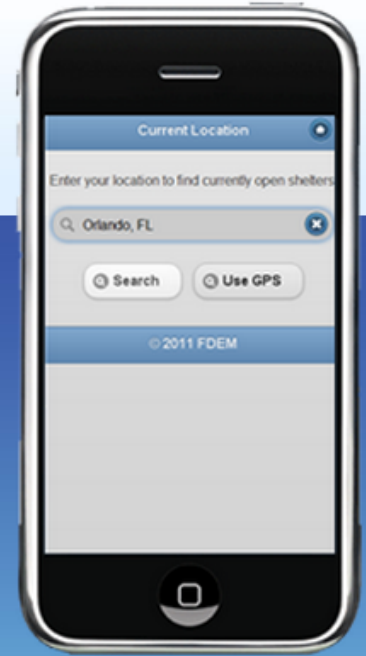
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Evac FloridaEvacuates.com

- Home
- Shelter Information
- Preparedness Videos
- Mobile App
- Links
- Help

Please note: Only shelters which are currently open will show up in searches. Statuses are handled by the American Red Cross.

Enter your location to find currently open shelters:



Florida Evacuates Mobile

Find out how to access step-by-step directions to a nearby shelter in the event of an emergency.



Shelters Locator
 Locate a nearby emergency shelter by zip code and address. This tool may be used for planning and during an evacuation order.



Florida 511
 Real-time traffic information, travel times, congestion, construction, severe weather and emergency evacuation information.



National Weather Service
 View the latest satellite and radar images from the National Weather Service



Shelters Information
 Answers to: Should I Stay or Should I Go? What to take and not take? What is an evacuation zone?



Web Links
 Links to other information from sources such as the FEMA and the National Weather Service and Kids Get A Plan.



Preparedness Videos
 Learn how to be prepared in the event of an emergency from hardware store owner Dorothy James.

Implications for Emergency Management



- Shelter locations in ARC NSS must be accurate
- Shelter status (open/closed) must be accurate