State Multi-Agency Shelter Support Plan

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Mass Care Coordinator
State of Florida
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Purpose & Scope of Plan

• The State of Florida Multi-Agency Shelter Support Plan provides an all-hazards framework for the coordination of state shelter support during major and catastrophic disaster operations.

• The Plan describes the coordination steps and implementation procedures necessary to meet the shelter support requirements within the state of Florida in order to respond to the needs of the population affected by a disaster.
Multi-ESF Plan

• This Shelter Support Plan operates in conformance with and in support of the following State Comprehensive Emergency Management Plan (CEMP) Appendices:
  – Appendix 6, Mass Care,
  – Appendix 8, Health & Medical, and
  – Appendix 17, Animal & Agricultural Issues
Participating Agencies

- Business & Professional Regulation
- American Red Cross
- Children & Families
- Health
- Elder Affairs
- Agency for Persons with Disabilities
- Veterans Affairs
- Agriculture & Consumer Services
- Division of Emergency Management
- FEMA
<table>
<thead>
<tr>
<th>Operational priority</th>
<th>Goals</th>
<th>Objectives</th>
<th>Agencies responsible</th>
</tr>
</thead>
</table>
| Support Shelter Operations | Immediately assess, in coordination with shelter providers, the shelter requirements and shortfalls. | • Estimate evacuation shelter population and subsequent short term shelter population  
• Estimate non-congregate shelter population within the impact area  
• Identify shelter resource requirements and shortfalls for estimated shelter populations | • DBPR  
• ARC  
• DOEA  
• APD  
• DOH  
• DACS |
| Coordinate daily with shelter providers pursuant to a sheltering support plan. | • Establish priorities for shelter support operations  
• Provide guidance as required to shelter providers  
• Request additional shelter resources to meet actual or projected shortfalls  
• Respond to resource requests from shelter providers | • DBPR  
• ARC  
• DOEA  
• APD  
• DOH |
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<tbody>
<tr>
<td></td>
<td>Immediately assess, in coordination with shelter providers, requirements for functional need support services for shelter residents</td>
<td>Estimate functional needs support resources for shelter residents&lt;br&gt;Procure functional needs support resources for shelter residents when required to meet actual or projected shortfalls</td>
<td>• DBPR&lt;br&gt;• ARC&lt;br&gt;• DOEA&lt;br&gt;• APD&lt;br&gt;• DOH</td>
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<tr>
<td></td>
<td>Establish a multi-agency sheltering task force within 6 hours of determination of need</td>
<td>Activate the task force as specified in the multi-agency shelter support plan&lt;br&gt;Operate the shelter task force according to established operational procedures</td>
<td>• DBPR&lt;br&gt;• ARC&lt;br&gt;• DOEA&lt;br&gt;• APD&lt;br&gt;• DOH&lt;br&gt;• DCF&lt;br&gt;• VA&lt;br&gt;• DACS</td>
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## Goals and Objectives of State Shelter Support Operations

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| Support Shelter Operations | Support transition of shelter residents to temporary or permanent housing as specified in the shelter support plan | • Estimate resources required to support transition of shelter residents  
• Procure resources required to support transition of shelter residents  
• Coordinate with the State Housing Task Force, if established. | • DBPR  
• ARC  
• DOEA  
• APD  
• DOH  
• DCF  
• VA |
|                      | Immediately assess, in coordination with shelter providers, requirements for household pet and service animal shelters for shelter residents | • Estimate household pet and service animal resource requirements for shelter residents  
• Procure household pet and service animal resource requirements for shelter residents when required to meet actual or projected shortfalls | • DACS |
Discharge Planning

- Section 381.0303, F.S. addresses Discharge Planning for Special Needs Shelters
- The legislation authorizes the Secretary of the Department of Elder Affairs (DOEA) to convene, … a multiagency special needs shelter discharge planning team to assist local areas that are severely impacted by a natural or man-made disaster requiring the use of special needs shelters.
- Discharge Planning Teams are created at the request of the affected counties.
Transition Planning

• The Shelter Support Plan would address the creation of Shelter Transition Teams.
• Shelter Transition Teams would be created to assist counties in the transition of general population shelter residents to temporary or permanent housing.
• Shelter Transition Teams would be activated at the request of the affected counties.
Household Pets & Service Animals

- The Shelter Support Plan would address the coordination of state support for household pets and service animals in shelters.
- The Plan would also address the coordinated reporting of “Pet Shelters.”
Shelter Task Force

• Shelter Support Plan will:
  – Specify criteria for activation of the State Shelter Task Force
  – Identify organizations that will staff the Task Force
  – Specify responsibilities and tasks for the Task Force
Exercising the Plan

• The 2013 State Hurricane Exercise mass care objectives will include:
  – Activating and utilizing the State Shelter Support Plan
  – Activating and employing the State Shelter Task Force
Open Shelters

This page contains summary information for currently open general and special needs shelters within the State of Florida. For shelter locations and driving directions please visit FloridaEvacuates.com.

### State Summary:

<table>
<thead>
<tr>
<th>Special Needs</th>
<th>Shelter Name</th>
<th>City</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>Salvation Army Lodge</td>
<td>Titusville, FL 32780</td>
<td>0</td>
</tr>
<tr>
<td>No</td>
<td>HIS PLACE MINISTRIES</td>
<td>Melbourne, FL 32901</td>
<td>45</td>
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<tr>
<td>No</td>
<td>CENTRAL BREvard SHARING CENTER</td>
<td>Cocoa, FL 32922</td>
<td>7</td>
</tr>
<tr>
<td>No</td>
<td>House of Hope Food Ministries</td>
<td>Merritt Island, FL 32952</td>
<td>11</td>
</tr>
</tbody>
</table>

### State Special Needs Summary:

- **No Special Needs:** 37 Shelters, 936 Shelter Population
- **Special Needs:** 0 Shelters, 0 Shelter Population

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- **No Special Needs:** 4 Open Shelters, 63 Shelter Population
- **Special Needs:** 4 Open Shelters, 163 Shelter Population

### BROWARD

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<tr>
<td>No</td>
<td>NORTH HOMELESS ASSISTANCE CENTER</td>
<td>Pompano Beach, FL 33069</td>
<td>42</td>
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<tr>
<td>No</td>
<td>CENTRAL HOMELESS ASSISTANCE CENTER</td>
<td>Ft Lauderdale, FL 33312</td>
<td>50</td>
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<tr>
<td>No</td>
<td>SALVATION ARMY</td>
<td>Ft Lauderdale, FL 33312</td>
<td>32</td>
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<td>No</td>
<td>BROWARD OUTREACH CENTER</td>
<td>Hollywood, FL 33020</td>
<td>39</td>
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- **No Special Needs:** 4 Open Shelters, 163 Shelter Population
- **Special Needs:** 4 Open Shelters, 163 Shelter Population

### CHARLOTTE

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<th>Population</th>
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<tbody>
<tr>
<td>No</td>
<td>Salvation Army</td>
<td>Punta Gorda, FL 33980</td>
<td>6</td>
</tr>
</tbody>
</table>