What’s new in Information Management for the Florida SERT?

- EM Constellation
- SERT TRAC
- FloridaDisaster.org Re-Development
- FDEM/SERT Sharepoint

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Florida Division of Emergency Management
850-413-9907
The Florida Division of Emergency Management will host the 2012 Current Issues in Emergency Management Seminar at the State Emergency Operations Center (SEOC) in Tallahassee, Florida on October 9-11, 2012 for the Session One. Session Two will also be held at the State Emergency Operations Center October 23-25, 2012.

http://trac.floridadisaster.org/TRAC/loginform.aspx

This year's theme is "When are Small Disasters Big Enough?". The goal of CIEM is to give an overview of State Emergency Response Team operations, the Division's programs, as well as the most current county, tribal, state and federal emergency management initiatives. There will be breakout sessions in addition to the main room presentations.

Should you have any questions, please do not hesitate to contact Kathy Lyons at 850-921-1852 or via email at kathy.lyons@em.myflorida.com. We encourage and look forward to your feedback on the CIEM sessions and use them as guidance in developing future sessions.

Updated:
October 4, 2012 9:41
EM Constellation

• EM Constellation is a web-based platform adopted by the State of Florida as an information management solution for emergency management.

• The platform allows county, state, federal and mutual aid entities to use the same operating environment when responding to and recovering from an emergency.
EM Constellation

EM Constellation is available at https://seoc.floridadisaster.org/emc

EMCx, or EMCx for EXercises, is available at https://seoc.floridadisaster.org/emcx

Protocol for obtaining usernames and passwords:

For Counties: Obtain username and password from your Regional Coordinator.

For ESF's at the State EOC: Obtain username and password from your ECO, who have been provided usernames and passwords by your Branch Director. Branch Directors may also provide this information.
EM Constellation

• EMC phase 5 successfully tested during 2012 statewide hurricane exercise

• EMC phase 5 deployed to production on 08/10/12
  • Included deploying on new servers
  • Problems identified, particularly with uploading attachments, escalating on 8/27/2012
  • Application, with new enhancements migrated back to older servers on 8/28/2012, resolving issues
  • Stable, enhanced application available since 08/28/2012
  • Except for web services…
EM Constellation

• As you may know, web services are available that allow local EM systems like WebEOC and ETeam to connect to EM Constellation.

• Unfortunately, with this server shuffle, the web services web sites are not behaving (permissions issues)

• Work is ongoing to restore these services with the Division’s IT section
Login to EM Constellation

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**For Others:** Please contact Richard Burgereit at 850-413-9907.
Dashboard Views – Configuration

Choose widgets and placement
Dashboard Views – Screen after Configuration
# Missions

## Table

<table>
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</table>
Multiple Users per County?

• Especially with configuration of the EMC environment (saving dashboard, filters), do counties want more than 1 user per county?

• If so, exactly how should credentials be issued?

• Survey now available –

https://www.surveymonkey.com/s/HCWG8SB
Keep in Minds, Roles in EMC

- There are roles within EMC which determine what a user can and cannot do –
  - Branch chiefs – are assigned missions by OPS Support, generally task to ESFs
  - ESFs – can post information messages, and create and be tasked missions
  - Counties – can post information messages and create missions
  - Cities – can post information messages, but not create missions

- Do counties want more than one role created for county users?
  - County Managers – can post information messages and create missions
  - County “Others” – can post information messages, but not create missions
  - Count “Read-only” – can read information messages and missions, but not create either
Multiple Users per County?

As of 10/22 1000 – 42 counties responded

3. Counties should have more than 1 set of credentials…
   - 70% yes, 30% no
4. All logins have same capabilities…have different capabilities
   - 100% no answer
5. How many log ins should a county have
Multiple Users per County?

6. Credentials should be issued like….

- ICS - like Commander (County Manager), PIO, Operations, Planning, Logistics, Finance
- County A,B,C - like Alachua_A, Alachua_B, Alachua_C
- County 1,2,3 - like Alachua1, Alachua2, Alachua3
- Individuals - each user would log in as an individual with their email as a username and maintaining their own password
- Each county should be able to choose for themselves
Multiple Users per County?

7. If ‘ICS’, which specific positions…

![Bar chart showing specific ICS positions]

You chose 'ICS' from above. What specific ICS positions do you want included (check all that you want to apply)?
EM Constellation – phase 6

• EMC phase 6 – kicking off 11/2012

• Focused on…
  • Performance enhancements
  • Very few interface changes...except to –
    – Essential Elements of Information (EEI)
    – Contacts
  • Minor Dashboard tweaks
  • Enhance all web services, including creating EEI web services (including working with ESI and NC4)
## History

<table>
<thead>
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<th>Phase</th>
<th>Date</th>
<th>Funding</th>
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<tr>
<td>Phase 1</td>
<td>Mar 2005 – July 2005</td>
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<td>Apr 2006 – Nov 2006</td>
<td>* $760,000</td>
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<td>Phase 3</td>
<td>Mar 2008 – Sep 2008</td>
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<td>Apr 2009 – Jun 2009</td>
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<td>May 2009 – Sep 2009</td>
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<td><strong>Total</strong></td>
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<td><strong>$1,723,000</strong></td>
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* very heavy infrastructure costs, leveraged for other projects
** does not include activations during Tropical Storm Fay and April 2009 Floods

## Proposed Projects

<table>
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<tr>
<th>Phase</th>
<th>Date</th>
<th>Funding</th>
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<tbody>
<tr>
<td>EMC Phase 6</td>
<td>Oct 2012 – July 2013</td>
<td>$300,000</td>
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</table>
SERT TRAC

Training Resources and Activity Center
http://trac.floridadisaster.org

• replacement for old Training Calendar
• improved all current functions
• enhanced with the following features…

  • Registration – students required to register with the website
    ➢ Attendance tracking, course reporting
    ➢ On-demand certificate generation
    ➢ Certification management

  • Online training – able to host (and record accomplishment) of online training
Welcome Richard Butgereit

You are Approved to Attend

Oct 09 - Oct 11
@ Tallahassee / Leon
CIEM - Current Issues in Emergency Man...
Click for more details...

You are on Pending List
No record found

You are on Standby List
No record found

Available Trainings in your Region

Nov 05 - Nov 07
@ Tallahassee / Leon
Community Based Disaster Coalitions
Click for more details...

Dec 11 - Dec 12
@ Tallahassee / Leon
WMD: Threat and Risk Assessment
Click for more details...

View All
SERT TRAC

• Debuted 04/04/2012
• Enhancements released 08/16/2012
• Will continue to be further developed
• More online courses slated to be added soon
SERT TRAC Stats

- 4,757 users uploaded 7,612 certificates

**User Registrations**

**Certificate Uploads**
SERT TRAC Stats

- 276 events* scheduled with 3,628 applications

* doesn’t include cancelled events or cancelled applications
SERT TRAC Stats

• 59 instructors applied to instruct 100 different courses

• 80 county managers and 19 regional administrators
SERT TRAC – things we have to work on

• The system only works when people use it…
  ▪ Admins and Regional Admins must schedule events
  ▪ Instructors must be assigned for these events
  ▪ Students have to apply
  ▪ Supervisors and managers must approve/deny them
  ▪ Instructors must manage attendance
SERT TRAC – things we have to work on

• Further technical challenges…

  ▪ Known bugs
    • course listing not showing all courses
    • show events in region only shows in county
    • sorting, searching tweaks
  ▪ Email issue with FDOH
  ▪ Email of certificates not working
  ▪ Student evaluations not working
FloridaDisaster.org

• The Division has launched a project to redevelop the existing www.floridadisaster.org website.

• FDEM and the SERT require a website that presents a distinct identity and Internet presence for these organizations while meeting the functional and informational needs of their diverse set of end users.

• Develop a modern internet presence through an aesthetically pleasing website solution with a uniform look and feel having content and an organizational structure that is easily understandable by end users.
FloridaDisaster.org

• Business Requirements completed 08/2011

• Ektron Web Content Management System purchased 12/2011

• Design and Implementation begun 03/2012

• User Acceptance Testing to be completed by 10/2012
Highlight

Hurricane Emily landfall

Hurricane Emily made landfall approximately 200 miles to the south of Corpus Christi in Northeastern Mexico on July 20.

Related Links
- Radar Satellite Images
- Shelter In Your Area
- Volunteer Opportunities

Get a Safety Plan
- Family Plan
- Kids Plan
- Business Plan

Updates
- Current Weather Conditions
- Radar & Satellite Images
- Daily Situation Report
- Flash Reports

Are you prepared?
- Safety Tips for Hurricanes, Tornadoes, Floods, Lightning or Eruptions
- Learn how to Breathe in Your Area's
- What do you do when the smoke alarm sounds?
- Getting Safety Plans

Are you a disaster survivor?
- 3 step guide for assistance
  - Apple Online
  - Call (000) 123-4567 / TTY (000) - 12345
  - Return and Rebuilding information

Your Local Weather
Local forecast by "City, St" or Zipcode

Press Releases
- 2012 First Quarter newsletter
- New Blog and Twitter Feeds
- Creation of Medical Reserve Corps Units
- President Declares Disaster for Florida
- Severe Weather Awareness Week
ALERT  Taipei, June 13 (CNA) An earthquake measuring 4.8 on the Richter scale struck northern Taiwan at 4:22...
FDEM and SERT Sharepoint

https://portal.floridadisaster.org

• Scope of Work – containing both forms and documents to be provided to counties as well as documents uploaded by the counties

• Comprehensive Emergency Management Planning – collaboration workspace between FDEM and counties

• External Affairs – collaboration space internal to ESF14
Division of Emergency Management
SharePoint Portal Login

**Personnel Login**
Division of Emergency Management Personnel can log in below. Login with your regular DEM account.

[click here to login]
If you have forgotten your password, contact your system administrator.

**External Community SharePoint Portal Login**
Enter your username and password below and click Sign In.

User name: 
Password:  

Forgot your password? Sign In
Director: Bryan Koon
Florida Division of Emergency Management

Our Mission
Working together to ensure that Florida is prepared to respond to emergencies, recover from them, and mitigate against their impacts.

Our Vision
Failure is not an option.

Our Motto
Semper Gumby - Always Flexible

Director’s Standing Orders
1. Take care of the needs of survivors.
2. Take care of the needs of responders.
3. When in doubt, re-read number one.

Tools & Resources
- Daily Situation Reports
- EM Constellation
- EMx Constellation Exercise
- Shelter
- Get a Plan

https://portal.floridanisaster.org/fzadmin/FedStGrants/SitePages/Home.aspx
Federal and State Program Grants

The following programs are administered by the Grants Section of the Finance and Administration Section:

- County Base Grant Program
- Emergency Management Preparedness and Assistance Competitive Grant Program

Emergency Management Preparedness and Assistance (EMPA) Base Grant Program


Reporting Forms

- EMPA New Reports 2012-2013
- EMPA 2011-2012

Forms for EMPA Scope of Work

Deliverable #4 Logistics

- Form for B and D - Logistics Site Survey Short Form
- Form for E - POD Distribution Site Profile

Emergency Management Performance Grant (EMPG) Base Grant

The Federal Emergency Management Program Grants (EMPG) are also administered by the Grants Section of the Finance and Administration Section under the County Base Grant.

Staff

Tara Walters, Contract Manager (850) 410-1391 - tara.walters@em.myflorida.com

Jenene Helms, Contract Manager (850) 413-9920 - jenene.helms@em.myflorida.com

Cherie Trainor, Administrator (850) 413-9942 - cherie.trainor@em.myflorida.com
Welcome to the County Base Grant Document Center

Use this site to create, work on, and store documents. This site can become a collaborative repository for authoring documents within a team, or a knowledge base for documents across multiple teams.

EMPA Newest Documents
- REGION03-ALACHUA

EMPG Newest Documents

Modified By Me

Announcements

There are no items to show in the view of the "Announcements" list.
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