



State Emergency
Response Team



FEMA

News Release

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FOR FLORIDA COUNTIES

VOLUSIA COUNTY: TWO RECOVERY CENTERS OPEN HOURS AFTER PRESIDENTIAL DISASTER DECLARATION

TALLAHASSEE, Fla. – Federal and state disaster assistance is now available for individuals and households in Volusia County. Within hours of the presidential disaster declaration two Disaster Recovery Centers (DRCs) opened to serve county residents and businesses. Assistance is available to those recovering from damages and losses related to the severe storms, flooding, tornadoes and straight-line winds that began May 17, 2009.

Applying is the first step toward getting Federal Emergency Management Agency (FEMA) disaster assistance. FEMA can help eligible applicants pay for uninsured or underinsured home repairs, temporary housing, personal property and other serious disaster-related needs through its grant programs.

How do I apply for disaster help?

Registering is as close as an open DRC, your phone, or computer. Registrations can be completed online at www.disasterassistance.gov, or by calling FEMA's toll free registration number at **800-621-FEMA (3362)** or **TTY 800-462-7585** for the hearing- or speech-impaired. Representatives are available between 7 a.m. and 10 p.m. seven days a week until further notice. It will take about 15 minutes to apply, but before applicants call or go online, they should gather the following basic information to speed the process:

- Social Security number;
- Telephone number where he or she can be reached;
- Address of the damaged property;
- Current mailing address;
- Brief description of disaster-related damages and losses;
- Insurance information; and
- Bank account address information.

Volusia County Disaster Recovery Centers

Holly Hill Community Recreational Center 1046 Daytona Ave. Holly Hill, FL 32117	Dickerson Center 308 South Dr. Martin Luther King Blvd. Daytona Beach, FL 32114
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DRCs will be open 7 a.m. to 7 p.m. seven days a week until further notice.

Federal and state disaster recovery specialists at the recovery centers will answer questions about assistance and review the information FEMA needs to process the application. Recovery specialists may also be able to supply contacts for other helpful programs.

Those with flood insurance or other homeowners' or renters' insurance are encouraged to register for FEMA assistance. However, they should also file a claim with their insurance company as soon as possible because FEMA will not duplicate insurance benefits.

Low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to eligible borrowers to cover residential and business losses not fully compensated by insurance. Homeowners, renters, businesses of all sizes and certain private non-profit organizations may apply for loans to repair or replace real estate and/or personal property for losses and damages sustained as a result of the storms and flooding that began May 17.

SBA representatives will be on hand at the DRCs to meet with individuals and business owners to answer any questions about SBA's disaster loan program, help them complete their SBA disaster loan application and accept completed applications. Anyone not able to go to a DRC should call the SBA Customer Service Center from 8 a.m. to 9 p.m. EDT Monday through Friday toll-free at **800-659-2955** for information and assistance or visit the SBA website at www.sba.gov/services/disasterassistance.

Those affected by the disaster may apply for disaster loans from SBA's Web site at <https://disasterloan.sba.gov/ela>.

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FEMA leads and supports the nation in a risk-based, comprehensive emergency management system of preparedness, protection, response, recovery, and mitigation, to reduce the loss of life and property and protect the nation from all hazards including natural disasters, acts of terrorism, and other man-made disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

The Florida Division of Emergency Management and State Emergency Response Team (SERT) coordinates disaster preparedness, response, recovery and mitigation programs with all 67 counties and the federal government. For more information and to GET A PLAN! please visit www.FloridaDisaster.org.

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