



# 2024 Human Services Summit Agenda



August 5<sup>th</sup> – August 7<sup>th</sup>  
Monday - Wednesday

## Monday, August 5<sup>th</sup>

SEOC – 2575 Shumard Oak Boulevard, Tallahassee, FL 32301

- 1:00 PM Opening Remarks**  
Florida Division of Emergency Management, Executive Director, Kevin Guthrie
- 1:15 PM Florida Volunteer Organizations**  
Volunteer Florida, State Voluntary Agency Liaison, Christy Rojas  
Pinellas County Human Services, Chair of the Florida VOAD, Jessica Geib
- 1:45 PM Building Community Partnerships**  
American Red Cross, Senior Associate of Partner Services, Smyther Fallen
- 2:15 PM BREAK**
- 2:30 PM FEMA Individual Assistance Reforms & Volunteer Agency Liaison Roles**  
Federal Emergency Management Agency, Volunteer Agency Liaison, Nora Betancourt
- 3:15 PM FEMA Sequence of Delivery - Response & Recovery**  
Federal Emergency Management Agency, Individual Assistance Branch Chief, Eric Nankervis
- 4:00 PM Elder Services, Access and Functional Needs Pannel**  
Agency for Persons with Disabilities, Program & Policy Coordinator, Karen Hagan  
Florida Independent Living Council, Executive Director, Beth Myer  
Florida Department of Elder Affairs, Bureau Chief of CARES, Jennifer Moore  
Federal Emergency Management Agency, Program Manager, Adam Koons



**Tuesday, August 6<sup>th</sup>**  
**ARC Leon County Chapter Building - 1115 Easterwood Drive Tallahassee, FL 32311**



**8:30 AM Welcome**

Leon County Emergency Management, Director, Kevin Peters

**8:45 AM Case Management the Local Provider Prospective (Panel) Send Me Missions, President, Jamie Samuels**

The Florida Conference of the United Methodist Church, Disaster Response Coordinator, Trish Warren

The Salvation Army, Director of Operations, Brenda Downing

American Red Cross, Division Disaster Director, Ryan Lock

**10:45 AM BREAK**

**11:00 AM Power of Partnerships: Local Government Perspective** Pinellas County Human Services, Emergency Disaster Preparedness Manager, Jessica Geib

Pinellas County Human Services, Health & Human Services Program Lead, Adam Pedzich

**12:00 PM LUNCH PROVIDED BY FLORIDA BAPTIST & THE SALVATION ARMY**

**12:45 PM How Natural Disasters Can Exacerbate Human Trafficking** Florida Alliance to End Human Trafficking, Executive Director, Erin Collins

**1:30 PM Partnerships with Faith and Neighborhood Leader to Promote Whole Community Participation in Response and Recovery**

Federal Emergency Management Agency, Director, Marcus Coleman

**2:15 PM BREAK**

**2:30 PM Partnerships with Florida's Faith and Community Organizations Who Serve the Vulnerable Populations of our State**

Governor's Liaison for Faith and Community, Consultant, Erik Dellenback

**3:15 PM Developing Local Partnerships with Houses of Worship** United Way of Lee, Hendry & Glades, Volunteer Center Vice President, Patrice Cunningham

United Way of Lee, Hendry & Glades, Vice President of Community Impact, Madison Mitchell

**4:00 PM HOPE Florida Navigating to the Path of Prosperity** Department of Children & Families, Director of Partnerships & Prevention, Dawn Murray

**Partnerships & Vision**

211 Big Bend, President, Matt Guse



**Wednesday, August 7<sup>th</sup>**

**ARC Leon County Chapter Building - 1115 Easterwood Drive Tallahassee, FL  
32311**



**8:30 AM Welcome**

Florida Division of Emergency Management, Human Services Program  
Manager, Pam Hughes

**8:45 AM Insurance Disaster Readiness**

Florida Department of Financial Services, Insurance Consumer Advocate,  
Tasha Carter

**9:45 AM Disaster Legal Services**

Legal Services of North Florida, Disaster Coordinator Attorney, Kathy  
Grunewald

Bay Area Legal Services, Staff Attorney, John Lawless

Bay Area Legal Services, Managing Attorney, Jason Susalla

**10:45 AM BREAK**

**11:00 AM Dislocated Worker Grant and Other Employment Resources**

Florida Department of Commerce, Program Administrator, Isabelle  
Potts

Florida Department of Commerce, Disaster Recovery Coordinator, Lorena  
Clark

**12:00 PM LUNCH PROVIDED BY OPERATION BBQ RELIEF**

**12:45 PM State/Local Perspective on Disaster Mental Health / Spiritual &  
Emotional Care Panel**

Department of Children & Families, SAMH Services Unit Supervisor, Nikki  
Wotherspoon

American Red Cross, Volunteer, Kaye Lynn

The Salvation Army, Emergency Disaster Services Assistant Director,  
Deanna Roush

**2:00 PM Closing Remarks**

Florida Division of Emergency Management, Human Services Program  
Coordinator, Octavio Rios