

WALK-UP TESTING FOR COVID-19 AT A STATE-SUPPORTED SITE

Anyone can be tested, regardless of symptoms

WHAT DO I NEED IN ORDER TO BE TESTED?

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- **Government Issued ID** – This photo ID does not need to be a Florida Drivers License. Also, all individuals will be tested, regardless if they provide a government issued ID.
- **Health Insurance Card** – Everyone will be tested, regardless if they have insurance.
- **Pen** - It is required every individual bring their own pen to fill out test site forms.

DO I NEED AN APPOINTMENT?

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- Appointments are not necessary at any state-supported testing site.
- However, due to the increased demand for testing, all individuals are encouraged to arrive early and should be prepared for long waits at the testing site – even if they have an appointment.

IS THERE A LIMIT TO HOW MANY TESTS CAN BE DONE PER DAY?

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- There is not a limit to how many tests can be performed each day at state-supported testing sites. However, due to increased demand, it is recommended to arrive as early as possible for testing.
- If a site does run out of rapid tests for the day, all individuals will be offered a PCR test.

WHAT ARE THE HOURS OF OPERATION?

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- State-supported testing sites have varying hours. For the most up-to-date information, visit FloridaDisaster.org/COVID19/Testing-Sites.
- Staff on site will conduct tests as long as it is safe to do so. A testing site may temporarily close if there is inclement weather in the area. If a site does temporarily close for weather, individuals will be asked to return when the site reopens.
- Depending on the number of people waiting in line to receive a test, personnel on site may stop accepting additional individuals to receive a test earlier than the advertised hours of operation. This ensures everyone who is already waiting in line is able to receive a test before the site closes.

HOW LONG IS THE WAIT?

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- Due to new availability of rapid testing, state-supported testing sites are experiencing increased demand. Be prepared for significant wait times. At some sites, individuals may wait more than three hours for a test.
- Food and water are not provided at the testing sites. It is recommended individuals bring snacks and water.
- Inform personnel on site if any accommodations are needed.



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ARE MINORS ABLE TO RECEIVE A TEST?

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- Testing is available for all ages regardless of symptoms. Minors must be accompanied by an adult and do not need to provide an ID for testing.

WHICH TYPE OF COVID-19 TEST IS OFFERED AT THE TESTING SITE? WHICH TYPE DO I NEED?

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- All state-supported testing sites use rapid and PCR COVID-19 tests. All individuals will receive a rapid antigen test. PCR testing could be required for travel and is available upon request.
- Antibody testing is not offered at state-supported testing sites.

WHAT HAPPENS WHEN I ARRIVE AT THE TESTING SITE?

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- Each individual will be greeted and directed by personnel in protective gear.
- Each individual will be asked to provide their government-issued ID, first and last name, health insurance card and contact information.

WHAT IS THE TESTING PROCESS?

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- A health professional in personal protective equipment provides every individual with instructions.
- For rapid testing, a soft swab will be inserted into the nose. This test is minimally invasive and takes less than a minute to perform.
- For PCR testing, a soft swab will be inserted into the nose or throat, depending on the testing location, to get the necessary sample. This may be slightly uncomfortable; however, the test is quick and should take less than a minute.

WHAT HAPPENS AFTER I AM TESTED?

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- Information is provided on what to do while awaiting test results. Please keep the instruction sheet until after results are received.
- Follow signage and directions for exiting the testing site.



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HOW DO I RECEIVE MY RESULTS?

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- A text or email will be sent to the contact information provided.
- At some sites, a patient portal website is available to view test results. This information can be found on the instructional sheet provided at the testing site.
- Download the Healthy Together app by Florida Department of Health onto Apple or Android devices to view your results on-the-go.
- The Florida Division of Emergency Management does not have access to an individual's test results. If an individual is having difficulties receiving results, they are encouraged to contact the lab directly for assistance. This information can be found on the instructional handout provided at the testing site.

HOW LONG DOES IT TAKE TO GET MY RESULTS?

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- Once the rapid test has been conducted, results are typically available within an hour, but official notification may take until the end of the day.
- If an individual receives a PCR test, results are typically available within 48 - 72 hours, but official notification may take up to five days.

WHAT ELSE DO I NEED TO KNOW?

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- Food and water are not provided at the testing sites. It is recommended individuals bring snacks and water.
- Depending on the number of people waiting in line to receive a test, personnel on site may stop accepting additional individuals to receive a test earlier than the advertised hours of operation. This ensures everyone who is already waiting in line is able to receive a test before the site closes.
- Visit FloridaDisaster.org/COVID19/Testing-Sites for the most up-to-date information regarding state-supported testing sites.

