State Emergency Operations Center

Constructed in 1996
Built to withstand 200 MPH winds
Back-up water, electrical, and communication systems.
Mission Statement

Working together to ensure that Florida is prepared to respond to emergencies, recover from them, and mitigate against their impacts.
Vision: “Failure is not an Option”
Florida Statute Chapter 252

State Emergency Management Act
Comprehensive Emergency Management Plan (CEMP)

- Sets the “Overall Framework”
- Provides guidance to state and local officials on procedures, organization and responsibilities
- Adopts a functional approach that combines the types of assistance to be provided under each Emergency Support Function (e.g., Transportation, Health)
### Natural Hazards
- Hurricanes
- Tornadoes
- Floods
- Drought
- Wildfires
- Severe Thunderstorms
- Severe Heat and Cold

### Technological Hazards
- Terrorism (WMD)
- Mass Migration
- Radiological (REP)
- Hazardous Materials
- Special Events (Super Bowl, Bike Week)
- Transportation Accidents
Does Florida Have a Hurricane Problem???
FDEM Staff

All Staff Have 2 Roles:

1. Day to day programmatic role
2. Disaster Activation Role (when State EOC is activated)
State Emergency Response Team

- Comprised of response partners from other state agencies, voluntary agencies and private organizations.
- Grouped by Emergency Support Function
- 18 Emergency Support Functions (ESFs)
- Emergency Coordinating Officers (ECO)
SERT Activation Levels

- **Level 3:** Monitoring
  - Normal, day to day Situational Awareness.

- **Level 2:** Partial Activation of SERT
  - Individual ESF’s notified and staffed according to the needs of the event.

- **Level 1:** Full-Scale Activation
  - All ESF’s present with 24-hour operation as needed.
**Emergency Support Functions**

**ESF 1:** Transportation (DOT)

**ESF 2:** Communications (DMS)

**ESF 3:** Public Works (DOT)

**ESF 4:** Fire Fighting (DFS)

**ESF 5:** Info and Planning (DEM)
Emergency Support Functions

- **ESF 6:** Mass Care (DBPR)
- **ESF 7:** Resource Support (DMS)
- **ESF 8:** Health and Medical (DOH)
- **ESF 9:** Urban Search and Rescue (DFS)
- **ESF 10:** Hazardous Materials (DEP)
Emergency Support Functions

- **ESF 11: Food and Water (DOACS)**
- **ESF 12: Energy (PSC)**
- **ESF 13: Military Support (DMA)**
- **ESF 14: Public Information (EOG)**
Emergency Support Functions

- **ESF 15**: Volunteers and Donations (VolFL)
- **ESF 16**: Law Enforcement (FDLE)
- **ESF 17**: Animal Protection & Agriculture (DOACS)
- **ESF 18**: Business and Economic Stabilization (OTED & DOR)
SERT Organization

- Follows ICS and Unity of Command.
- Broken up into Sections and Branches.
- The Governor has ultimate authority in all disasters per state statute.
  - May delegate the authority to a State Coordinating Officer.
  - The SERT Chief oversees all sections.
State Emergency Operations Center

Governor

State Coordinating Officer

State Emergency Response Team Chief

Operations, Planning, Logistics, Finance/Adm.
Operations Section

Emergency Services
Human Services
Infrastructure Support
Operations Support
State Watch Office

- **State of Florida’s Watch Center**
- Staffed 24/7/365
- In constant communication with Florida’s 67 County Warning Points and EM Staff, SERT members, Nuclear Power Plants, Federal Partners and Governor’s Office
- Where all incidents start and finish

- Operations, Plans, Meteorology…others as needed
State Watch Office

Types of incidents worked in the SWO

- Aircraft
- Hazmat
- Bomb Threats
- Domestic Security Threats
- White Powder
- Mass Migration
- Petroleum Spills/Wastewater
- Radiological Events
- Severe Weather
# Daily Situation Reports

Florida Division of Emergency Management - State Watch Office

**DAILY SITUATION REPORT: 0700hrs EST to 0700hrs EST**

<table>
<thead>
<tr>
<th>Published:</th>
<th>Wednesday, March 23, 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>READYNESS STATUS</strong></td>
<td><strong>Level - 3 Monitoring</strong></td>
</tr>
<tr>
<td>State Emergency Operations Center:</td>
<td></td>
</tr>
<tr>
<td>Watch Officer:</td>
<td>Patrick Fuller 850-519-6738</td>
</tr>
<tr>
<td>Duty Officer:</td>
<td>Brian Misner 850-591-3814</td>
</tr>
<tr>
<td>Operations Officer:</td>
<td>Chris Jones 850-413-9900</td>
</tr>
<tr>
<td>Plans Officer:</td>
<td>Donald Kunish 850-413-9921</td>
</tr>
<tr>
<td>Meteorologist:</td>
<td>Amy Godsey 850-617-9120</td>
</tr>
<tr>
<td>Public Information Officer:</td>
<td>Lauren McKeague 850-528-8975</td>
</tr>
<tr>
<td>ESF - 8:</td>
<td>Jon Erwin 850-251-2856</td>
</tr>
<tr>
<td><strong>Regional Coordination Team</strong></td>
<td><strong>County Location</strong></td>
</tr>
<tr>
<td>County Liaison Officer - Roy Dunn:</td>
<td>Leon</td>
</tr>
<tr>
<td>Region 1 - Shawn Collins</td>
<td>Bay</td>
</tr>
<tr>
<td>Region 2 - Bryan Lowe:</td>
<td>Dixie / Lafayette / Taylor</td>
</tr>
<tr>
<td>Region 3 - Jayson Southworth</td>
<td>Bradford</td>
</tr>
<tr>
<td>Region 4 - Paul Siddall:</td>
<td>Citrus</td>
</tr>
<tr>
<td>Region 5 - Jim Roberts:</td>
<td>Out Of state</td>
</tr>
<tr>
<td>Region 6 - Lee Mayfield:</td>
<td>Lee / Hendry</td>
</tr>
<tr>
<td>Region 7 - John Scott:</td>
<td>Broward</td>
</tr>
<tr>
<td><strong>COMMUNICATIONS: State Watch Office</strong></td>
<td>800-320-0519 or 850-413-9900</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:SWP@em.myflorida.com">SWP@em.myflorida.com</a></td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.floridadisaster.org">http://www.floridadisaster.org</a></td>
</tr>
<tr>
<td>SLERS:</td>
<td>DEM Statewide</td>
</tr>
<tr>
<td>Twitter:</td>
<td><a href="http://www.twitter.com/FLStateWatch">www.twitter.com/FLStateWatch</a></td>
</tr>
<tr>
<td>EM Constellation:</td>
<td><a href="https://seoc.floridadisaster.org/emconstellation/login.aspx">https://seoc.floridadisaster.org/emconstellation/login.aspx</a></td>
</tr>
</tbody>
</table>
Information and Planning

Intelligence Gathering and Analysis

Incident Action Plan

Situation Reports

GIS, Meteorology, Recon and Technical Support

Information Distribution

- SEOC
- Counties
- Agencies and Responders
Logistics

- Base Camps
- Logistical Staging Areas
- Asset Coordination
State Logistics Response Center
State Logistics Response Center

- 200,000 sq ft warehouse in Orlando.
- Used to store commodities needed for disaster response.
- 20,000 sq ft of office space.
- Can accommodate 120 tractor trailers.
- Helicopter Landing Zone.
- Emergency back-up generator.
State Logistics Response Center
Florida Recovery Office

Recovery and Mitigation Projects from 2004-05 Hurricane Seasons

- FEMA/DEM staff co-located in Orlando, Florida.
- $4.5 million in recovery and mitigation projects have been closed out to date.
- Goal of office is to quickly disburse federal assistance grants to affected residents and county and municipal governments.
Local Ownership

All disasters start and end at the LOCAL level

State and Federal officials should be ready to provide support and resources when local agencies are overwhelmed.
State of Florida
Initial Response

Incident Occurs
or a Threat is Present

Responsible agency notifies:

SWO

Operations Officer opens an incident report and notifies appropriate ESF’s and Response Partners.
# SWO Situation Tracking System

## Incident Details

- **Date/Time Incident Occurred:** 3/18/2011, 14:03
- **Date/Time Reported to SWO:** 3/18/2011, 14:03
- **This incident is being handled:** Yes
- **View All Report Updates**

## Choose from the Radio Buttons Below to Obtain Coordinates

- Facility Name or Scene Description:
- Address City: Tallahassee
- Address: 2120 Jenette St
- Address Zip: [Non-numeric or non-English text]
- Intersection City, Street 1: [Non-numeric or non-English text]
- City:
- Affected Counties: [Non-numeric or non-English text]
- Coordinate Entry:

## Dept/agencies notified, responding, scene:

- DOT, DOE, DOF, DEM, FD

## Incident Worksheets

<table>
<thead>
<tr>
<th>Worksheet Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuclear Power Plants</td>
<td>Not Currently Available</td>
</tr>
</tbody>
</table>

## Attachments

- **Select Attachment:**
- **Browse:**
- **Name:**
- **Add Attachment**

## Links

- **ftp://ftp.**
- **https://**
- **http://**
- **Link Name:**
- **Add Link**
Duty Officer / Watch Officer considers the following factors:

- Injuries / Fatalities
- Degree of Damage
- Protective Actions
- Requests for Assistance
- Media Events
- Populations Threatened

And initiates the following actions:

- Additional Notifications
- Mobilize State Agencies
- Deploy Personnel
- Conduct Conference Calls
- Commitment of Resources
EM Constellation

Incident: March 2011 Severe Weather

<table>
<thead>
<tr>
<th>Mission</th>
<th>Title</th>
<th>Author</th>
<th>Tasked to</th>
<th>Entered</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Request 100 40x60 Tarps for Hillsborough Co</td>
<td>HILLSBOROUGH</td>
<td>SLRC Support</td>
<td>2011-04-04 17:43</td>
<td>Edit Update</td>
</tr>
</tbody>
</table>

**Assigned:** ChiefLOG **Tasked:** SLRC Support **(OPERATIONS site_admin at 2011-04-04 17:54) Edit**

- **Update:** Complete - "Mission complete" **(OPERATIONS site_admin at 2011-04-07 12:35) Edit**
- **Update:** On Scene - "ON SCENE" **(CHIEFLOGISTICS ChiefLOG at 2011-04-05 16:04) Edit**
- **Update:** Complete - "Tarps loaded and shipped to Hillsborough..." **(DEPUTYLOGISTICS ChiefLOG at 2011-04-05 15:37) Edit**
- **Update:** On Scene - "Update: Tarps have been picked up (Per R..." **(OPERATIONS site_admin at 2011-04-05 15:36) Edit**
- **Update:** On Scene - "BILLING OF HILLSBOROUGH COUNTY EM FOR TAR..." **(CHIEFLOGISTICS ChiefLOG at 2011-04-05 15:36) Edit**
- **Update:** Tasked - "Tasked: TARP REPLACEMENT COSTS" **(CHIEFLOGISTICS ChiefLOG at 2011-04-04 19:20) Edit**
- **Update:** Mobilizing - "Tarps being pulled tonight" **(CHIEFLOGISTICS ChiefLOG at 2011-04-04 18:42) Edit**
- **Update:** Assigned - "Assigned: Request 100 40x60 Tarps for Hill..." **(OPERATIONS site_admin at 2011-04-04 17:54) Edit**

5 | Joint Damage Assessment for SBA Declaration - Pin... | PINELLAS | 2011-04-02 13:01 | Edit Update Task/Assign |
+ 4 | Joint Damage Assessment request - SBA | PASCO | 2011-04-02 10:58 | Edit Update Task/Assign |
+ 3 | Lodging Request | REGION6 Fiscal | 2011-04-01 18:03 | Edit Update |
+ 2 | Joint Damage Assessment - SBA | HILLSBOROUGH IA Recovery | 2011-04-01 16:57 | Edit Update |
+ 1 | Operations is requesting of Salvation Army 300 Meat... | OPERATIONS ES946 | 2011-04-01 12:31 | Edit Update |
Under the Stafford Act and F.S. Chapter 252, only the Elected Leadership has the authority to Declare Emergencies. Only the Governor may request assistance from the President.
Emergencies vs. Disasters

- An Emergency has more Responders than Survivors
- A Disaster has more Survivors than Responders
Priorities in the First 72 hours

Secure

72 Hours

Search

Stabilize
Operational Rules:

1. Meet the needs of the Survivors
2. Take care of the Responders
3. See Rule One
Standing Orders

1. Establish Communication with Areas Impacted
2. Search and Rescue /Security
3. Meet Basic Human Needs
   1. Medical
   2. Water
   3. Food
   4. Shelter
   5. Emergency Fuel
   6. Ice is a distant sixth (Unless it's really hot)
4. Restore Critical Infrastructure
5. Open Schools / Local Businesses
6. Begin the Recovery
Disaster Response

• Cost Effective
• Mistake Free
• Fast

• Pick One
Changing Outcomes

• Focus on the outcome you want
• Plan the mission to achieve that outcome
• Execute the plan
• Monitor the outcome and adjust

“Failure is not an option”
Use a Sledge Hammer

• It rarely pays to be subtle
• Better to have too much than not enough
• Push resources into the area of impact, don’t wait for requests
• A quick and overwhelming response is better than a well planned and thought out response
• If you wait until you have all facts, it becomes harder to change the outcome
The Importance of Flexible Plans

• Neither the Disaster or the Survivors have read your plan, so don’t be surprised when they don’t do what the plan says

• The same goes for elected officials, brief them on the plan before the next disaster
Semper Gumby!  
(Always Flexible!)
Questions?

www.floridadisaster.org
www.youtube.com/floridaSERT